

December 15, 2020

## IMPORTANT NOTICE

### CAPACITY RESTRICTIONS – MAYFAIR DIAGNOSTICS THE CORE & SOUTHCENTRE

Due to the Alberta Government's current capacity restrictions in Calgary malls, Mayfair Diagnostic patients visiting the clinics at The CORE Shopping Centre and Southcentre Mall may need to line up.

At Southcentre, all entrances are open, however security will enforce the 15% maximum capacity restriction without exception. If the volumes in the mall dictate queueing, patients will be asked to line up.

At The CORE the PLUS 15 and 30 entrances are locked and will remain locked during the current restrictions. All other ground floor and parkade entrances remain open. When volumes of visitors are high, Mayfair expects the same 15% restriction to apply.

Mayfair has contacted booked patients to inform them of these restrictions and offer them the option to book their appointment at another location if they are unable to wait in line.

Mayfair Diagnostics is asking patients at these locations to do the following, and encourage you to remind your patients of the same:

- Patients should arrive much earlier for their appointment
- Patients should come directly to their appointment and depart immediately afterwards to help reduce the time other patients spend waiting in line.

Mayfair understands that patients who have prepped their bladders may experience some discomfort when waiting in line, but we are required to abide by these mandatory restrictions. If patients are unable to wait in line for this or any other reason, we can help them with booking an appointment at another clinic more convenient for them

If you have any questions, please feel free to contact the Business Development team at [bd@radiology.ca](mailto:bd@radiology.ca).

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