

December 11, 2020

Enhanced screening protocols at Mayfair Diagnostics clinics

This communication is to update you regarding our latest recommendations on referring patients to Mayfair Diagnostics, and what your patients may expect upon arrival at any one of our clinics. During this challenging time, we want you to know that we remain open and ready to serve your patients as your trusted medical imaging provider and we're committed to continuing to provide exceptional service.

Enhanced Screening Process

With immediate effect, we are re-implementing risk factor screening questions when appointments are being booked through our contact center. Patients will be asked the screening questions again once they arrive at the clinic. This will determine whether we book their exam or whether their exam may be deferred to a later date to reduce risk. The screening is as follows:

- **GREEN PATIENT (no symptoms, no risk factors):** Mayfair will undertake any exam ordered with standard PPE policies.
- **YELLOW PATIENT (lower risk less specific symptoms):** Mayfair will undertake any exam ordered with standard PPE policies. However we will also advise the patient to be mindful of public health guidelines: continue to mask and practice social distancing, advocate self-isolation and avoidance of unnecessary/non-essential interactions and activities and use the AHS Online Assessment tool to determine the need for testing or isolation period.
- **ORANGE PATIENT (higher risk without diagnosed COVID):** Mayfair will advise your patient that Alberta Public Health orders legally require the patient self-isolate and the patient should use the AHS Online Assessment tool and/or call Health Link at 811 to further direction. If patient has an urgent exam request and it is on the "essential procedure list" shown later in this notification, and we will perform the exam with COVID-19 positive precautions. The exam would be conducted with enhanced PPE precautions and protocols (same as COVID-19 positive, which includes staff and patient in full PPE, observed hand sanitization and touch point sanitization, patient isolated from others and expedited/escorted through the clinic for their procedure). If the patient has a non-urgent indication, then they are given the choice to rebook and return after required isolation period.
- **RED PATIENT (COVID-19 positive patient):** Mayfair would advise the patient to isolate as per guidelines and refrain from non-essential activities. For urgent exams which are on our 'essential services' list, patients will be given the choice to have them performed using enhanced protocols, which include staff and patient in full PPE, observed hand sanitization and touch point sanitization, patient isolated from others and expedited/escorted through the clinic for their procedure. Non-urgent exams will be rebooked.

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Essential Services List

Please note that this list may change frequently, and we'll notify you immediately of any changes.

- Abdominal or KUB exams with the following keywords: abdominal pain, bloating, aortic aneurysm (AAA), pancreatitis, gallstones, cholecystitis, perforation, appendicitis, renal stones, obstruction, renal failure or abscess
- Acute injury (any part of body, including acute tendon and muscle tears, fractures)
- All chest X-rays except routine screenings
- All exams to rule out foreign bodies
- All obstetrical exams
- Breast biopsy
- Cardiac exercise stress testing (CEST or ETT) and MPI
- Diagnostic mammography and breast ultrasound
- Echocardiography with the following keywords: chest pain, heart failure, embolism, cardiomyopathy, or ischemic heart disease
- Exams with neurological symptoms (headache, dizziness, blurred vision, vertigo)
- Fever (can occur with other infections besides COVID 19)
- Lower or upper venous exams: DVT
- Osteomyelitis
- Pelvic exams with the following key words: pelvic pain, ovarian cyst, ovarian torsion, appendicitis, perforation, retained products of conception (RPOC), IUCD localization, or vaginal bleeding
- Scrotal exams with the following keywords: pain or torsion
- Septic arthritis
- Soft tissue neck exams with the following key words: sore throat, foreign body, epiglottitis

If you have other specific questions about a patient referral you can do so through our dedicated appointment booking line for physicians on 403.777.1999.

Please rest assured that we are doing everything we can to work closely with our health partners to maintain a high quality service to patients, while ensuring we are taking all appropriate measures for their safety.