

July 3, 2020

AVAILABILITY OF MAYFAIR DIAGNOSTIC SERVICES - COVID-19 UPDATE

Mayfair is pleased to announce the reopening of more clinics.

Effective **Monday, July 6:**

- **Westbrook:** Monday–Friday 08:00 to 16:00 offering Bone Mineral Densitometry, Breast Imaging, Ultrasound and X-ray services.
- **The Core:** Monday–Friday 07:30-16:00 offering Bone Mineral Densitometry, Breast Imaging, Ultrasound (including ABUS) and X-ray services.

Effective **Monday, July 13:**

- **Riley Park:** Monday–Friday 08:00 to 16:00 offering Nuclear Medicine, Ultrasound and X-ray services.

Mayfair will now have services available at eleven locations across Calgary for your patients as follows:

- Castleridge
- Mayfair Place
- Sunpark
- Crowfoot
- Riley Park
- The Core
- Mahogany Village
- South Calgary Health
- Westbrook
- Market Mall
- Southcentre

Extended Hours Services

Weekend and extended hours services through July and August include:

Location	Day/Time	Modality
Market Mall	Sun 8:00-16:00	X-ray, Ultrasound, Mammography, Bone Mineral Densitometry.
Mayfair Place	Sat 08:00-16:00	X-ray, Ultrasound, Mammography, Bone Mineral Densitometry
South Calgary Health	Sat-Sun 07:30-23:00	X-ray

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Vulnerable Patient Times

To minimize their risk of exposure to COVID-19, Mayfair is continuing to offer reserved exam times for vulnerable patients as follows:

• Castleridge	Monday – Friday	07:30-09:00	All exams <u>including</u> Walk-in X-ray
• Crowfoot	Monday – Friday	08:00-10:00	All exams <u>including</u> Walk-in X-ray
• Mahogany	Monday – Friday	08:00-09:30	All exams <u>including</u> Walk-in X-ray
• Market Mall	Monday – Friday	08:00-09:30	All exams <u>including</u> Walk-in X-ray
• Mayfair Place	Monday – Friday	07:30-09:00	All exams <u>including</u> Walk-in X-ray
• Riley Park	Monday – Friday	08:00-09:30	All exams <u>including</u> Walk-in X-ray
• Southcentre	Monday – Friday	08:00-09:30	All exams <u>except</u> Walk-in X-ray
• Sunpark	Monday – Friday	07:30-09:00	All exams <u>except</u> Walk-in X-ray
• The Core	Monday – Friday	07:30-09:30	All exams <u>including</u> Walk-in X-ray
• Westbrook	Monday – Friday	08:00-09:30	All exams <u>including</u> Walk-in X-ray

Additional Safety Measures for Patients

Mayfair requests your support in encouraging your patients to wear a surgical-type mask and to sanitize their hands on entry when they attend one of our Mayfair locations.

Reminder: X-ray services for COVID-19 Positive Patients

Mayfair Diagnostics requests your support in ensuring that our specific arrangements are followed for patients who have a COVID-19 positive diagnosis and who referrers determine require X-ray services **for other medical conditions**.

- Mayfair Diagnostics **South Calgary Health clinic is the only location** that will provide X-ray services for these patients.
- COVID-19 positive patients requiring X-ray services for other medical conditions will no longer be seen at any of our other clinics in Calgary. Should a patient attend one of our other locations, they will be directed to South Calgary Health.
- To assist in us in our efforts, we request you clearly indicate COVID-19 positive status on the requisition. We also appreciate you directing your patient(s) directly to South Calgary Health.
- Please instruct your patient(s) to alert our clinic staff that they have a positive COVID-19 diagnosis by calling **403-873-2336** upon arrival but prior to entering the clinic. There is signage that will assist patients when they arrive and Mayfair staff will provide them with further instructions over the phone.
- If feasible, provide your patient with a surgical mask and direct them to wear it prior to entering our clinic.

This is in line with guidance and statements provided by the Alberta Society of Radiologists, College of Physicians and Surgeons of Alberta and representatives of Alberta Health Services regarding the provision of diagnostic imaging. Mayfair Diagnostics is continuing our measured approach to the reintroduction of more imaging services to support the community.

Mayfair hopes this will enable us to fulfill our obligation to support the medical needs of non-healthcare workers in essential service industries and to facilitate avoidance of Emergency Department/Urgent Care visits and repeat primary care appointments. These changes will continue to be carefully managed and controlled with the bolstered safety protocols in place to ensure the safety of your patients and our employees. For more information, please email BD@radiology.ca