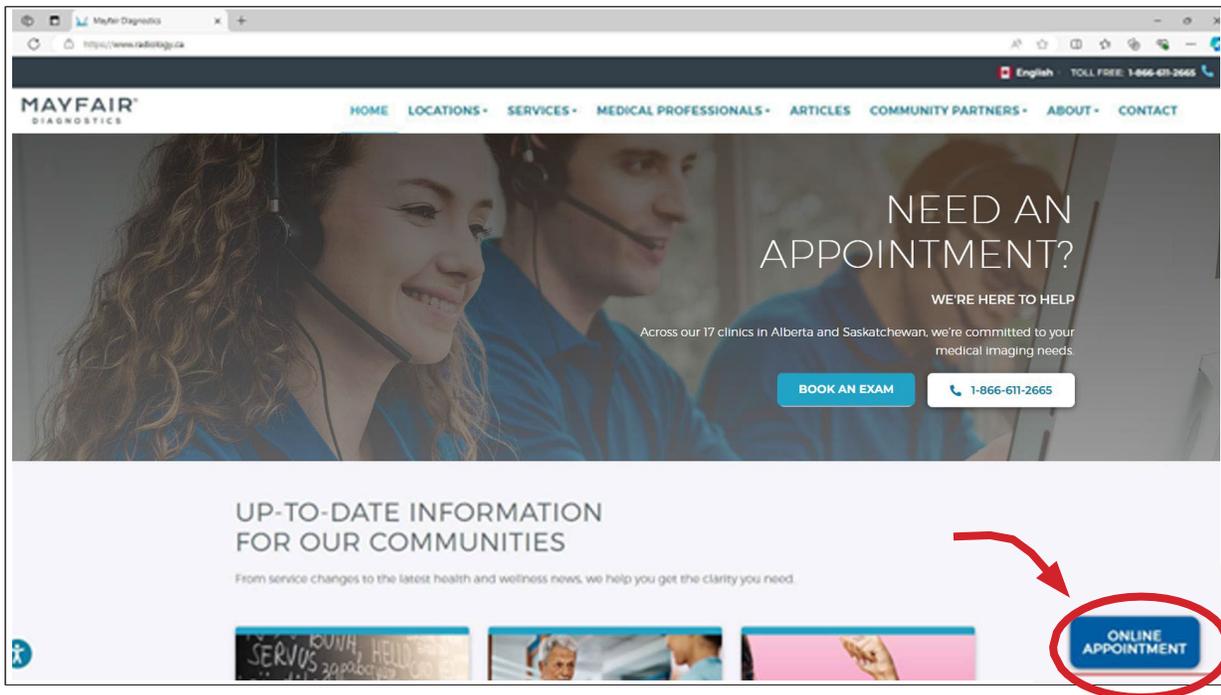


# HOW TO BOOK AN APPOINTMENT ONLINE THROUGH **PATIENT CONNECTION**

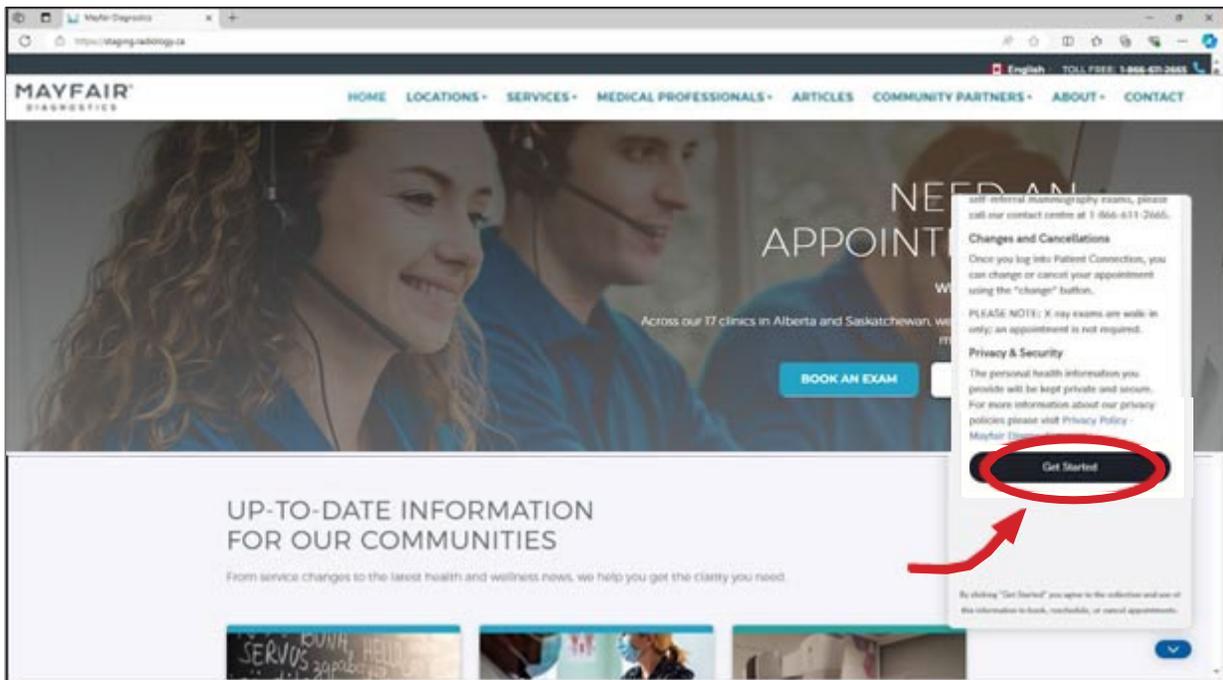
You can now book your appointment with Mayfair online. Once your appointment is booked, we will send you a link to confirm your appointment details. Let's get started!

- 1 From <https://www.radiology.ca> click on the, "**ONLINE APPOINTMENT REQUEST**" in the bottom right corner.

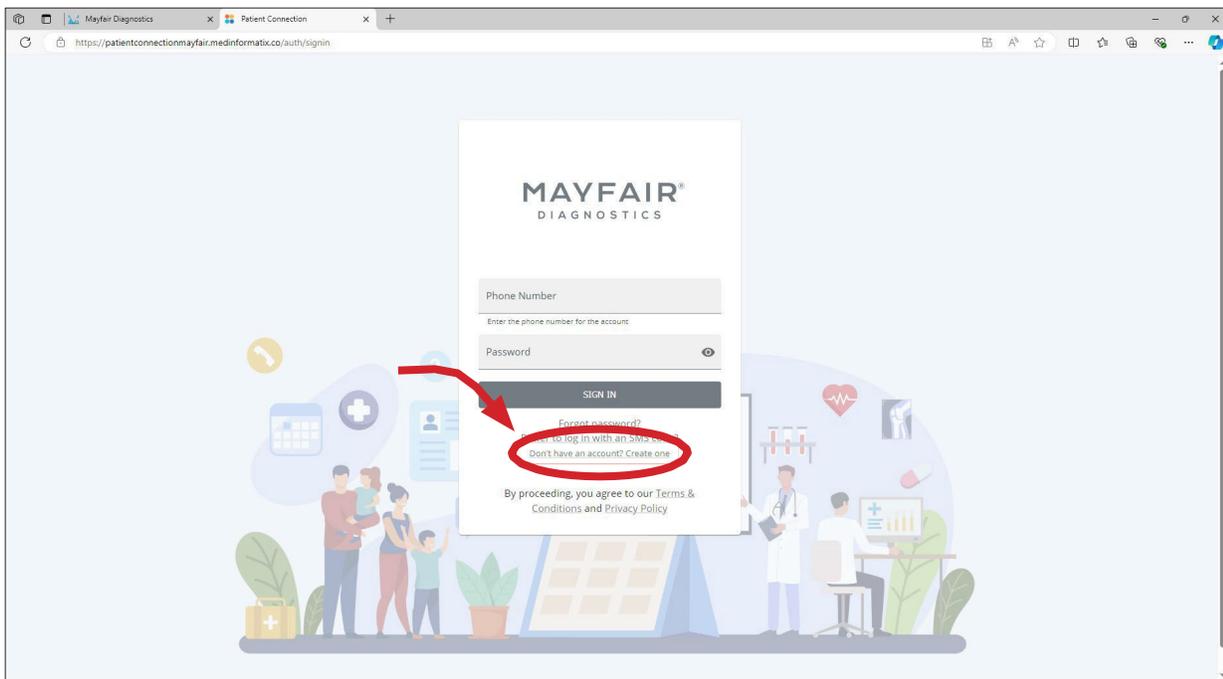


- 2 A pop-up window will appear, with information for online bookings. Review the information by scrolling down the screen. Click, "**GET STARTED**" at the bottom of the pop-up.
- 3 If you are a new patient to Mayfair and would like to sign up for **Patient Connection**, please call our Contact Centre at **1-866-611-2665** for assistance.

4 If you are an existing Mayfair patient, click the, “**GET STARTED**” button.



5 If you are an existing patient and are using **Patient Connection** for the first time, click on, “**Don't have an account? Create one**”.



... continued 

6 Enter your information and click, **“SIGN UP”** to create your account.

https://patientconnectionmayfair.medinformatix.co/auth/register

Create New Account

First Name \* Last Name \* Date of Birth \* Email Address \*

Phone Number \* GET CODE Code \*

Password Rule

- Password must be at least 8 characters in length
- Include an upper and lower case letter
- At least one number
- At least one special character
- Passwords must match

Password Re-type Password

SIGN UP BACK TO LOGIN

7 Once your account has been created, you will be able to log into **Patient Connection** using the phone number and password you used to set up your account.

https://patientconnectionmayfair.medinformatix.co/auth/signin

MAYFAIR<sup>®</sup>  
DIAGNOSTICS

Phone Number  
4031234567

Enter the phone number for the account

Password

SIGN IN

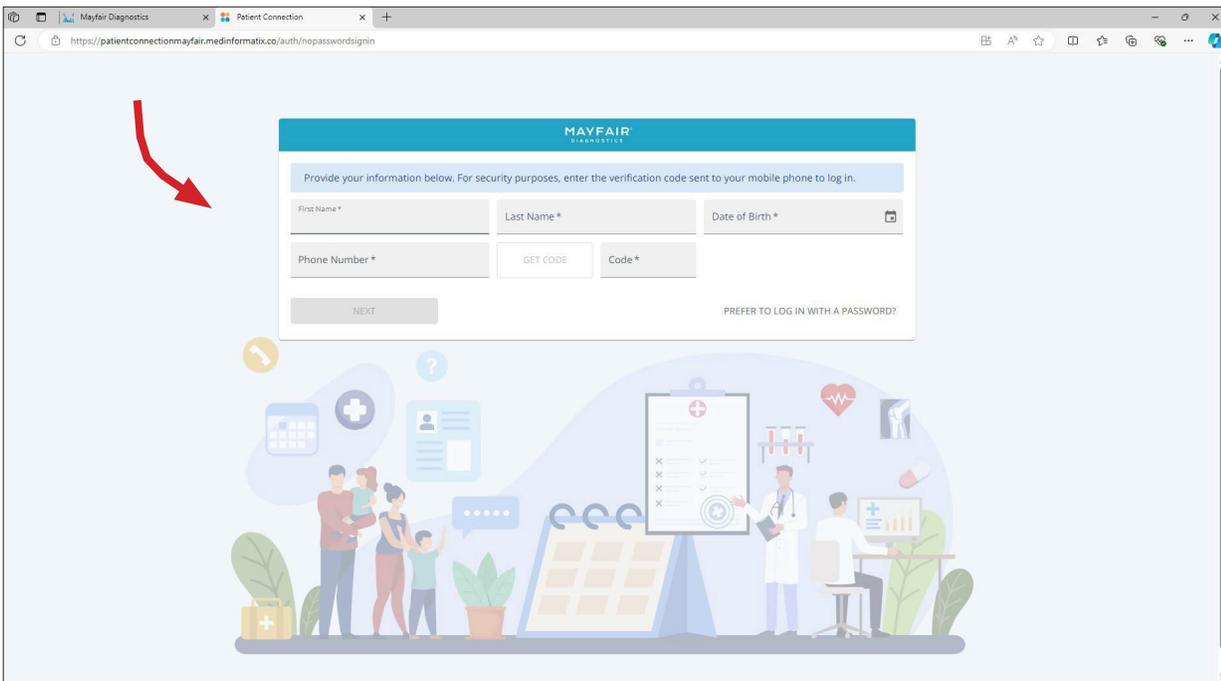
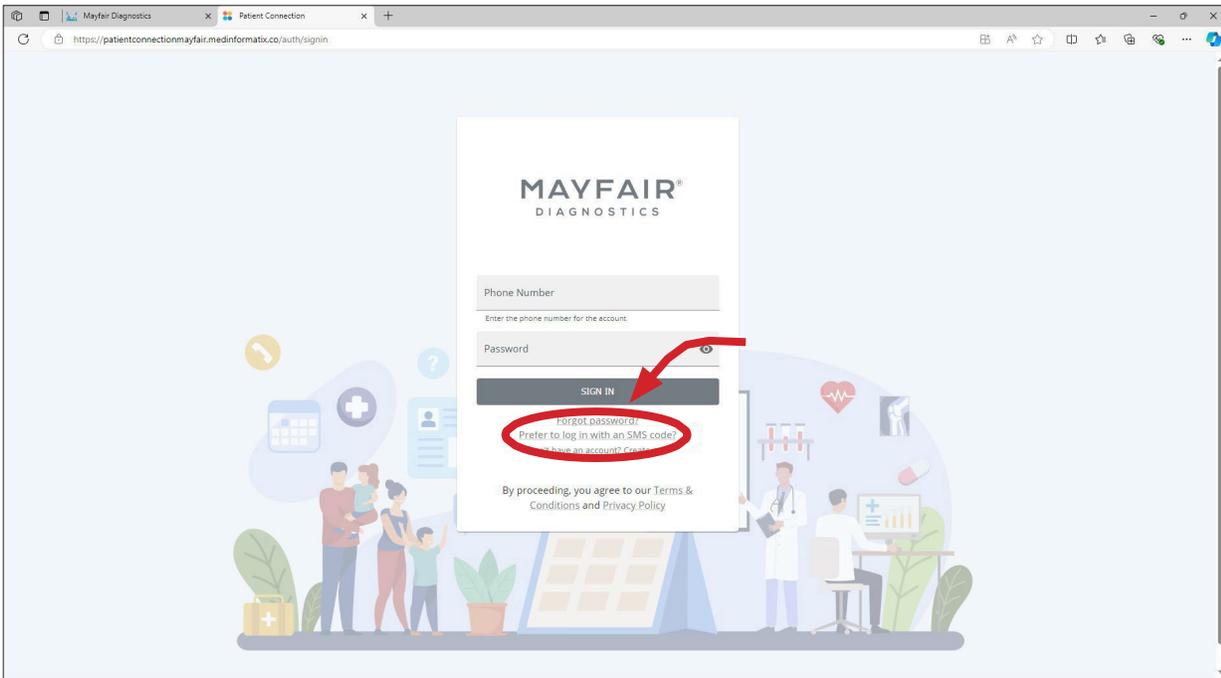
[Forgot your password?](#)

Prefer to log in with an SMS code?  
Don't have an account? [Create one](#)

By proceeding, you agree to our [Terms & Conditions](#) and [Privacy Policy](#)

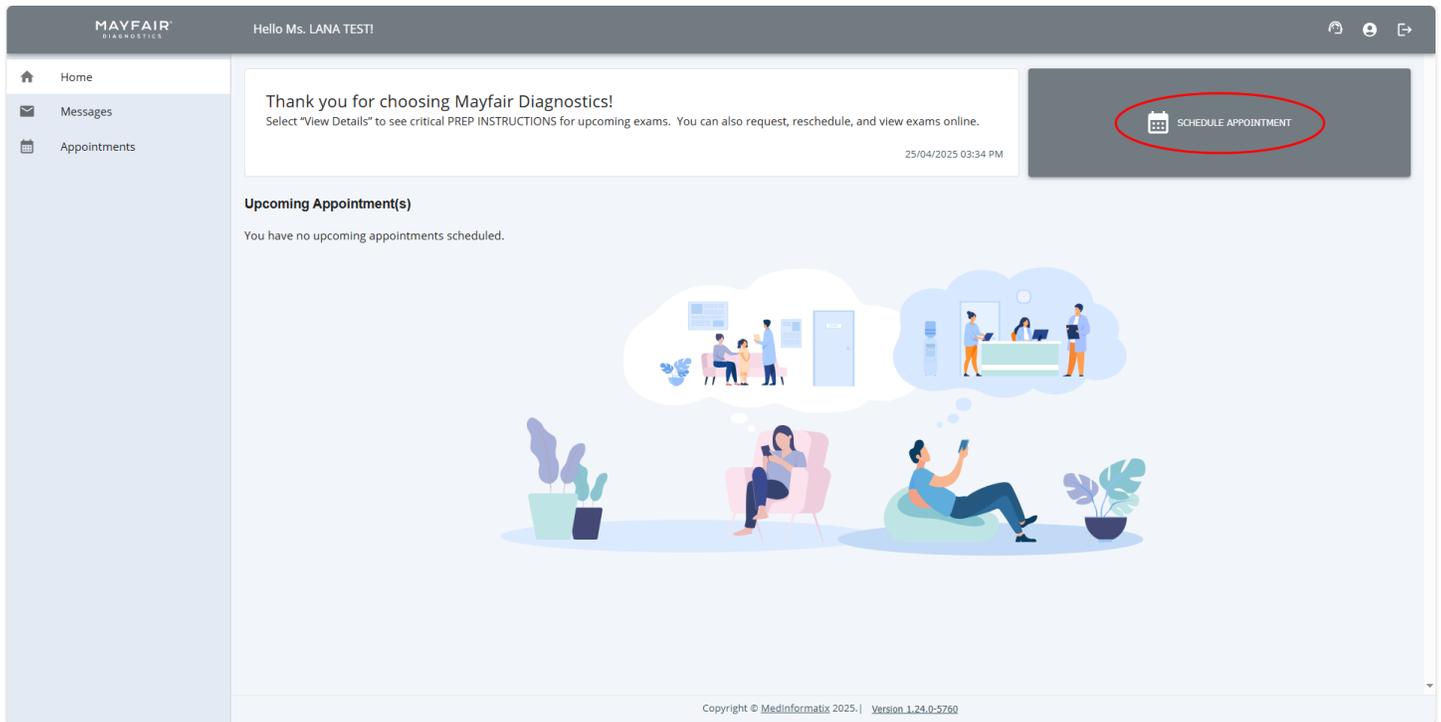
... continued 

8 Alternatively, you can choose to log in with an **SMS code**.

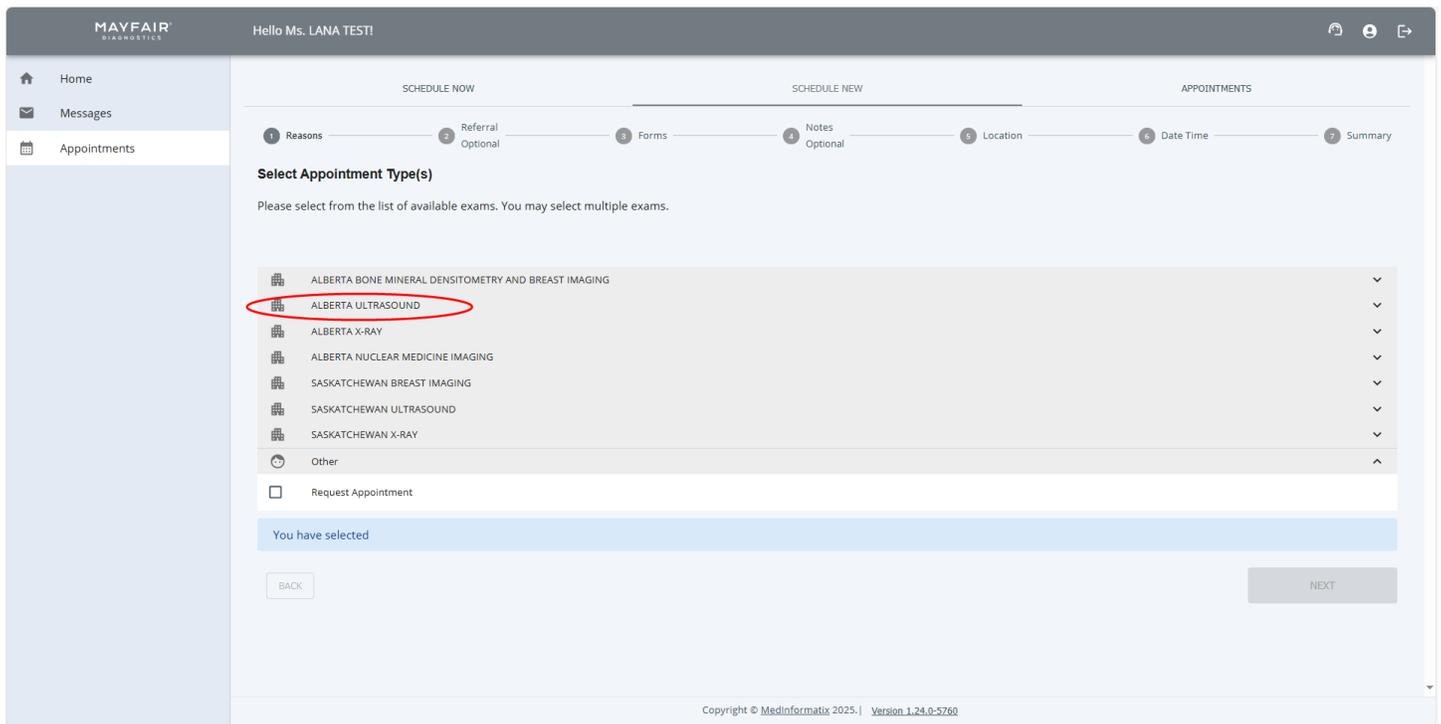


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## 9 Once logged in, click, "**SCHEDULE APPOINTMENT**"

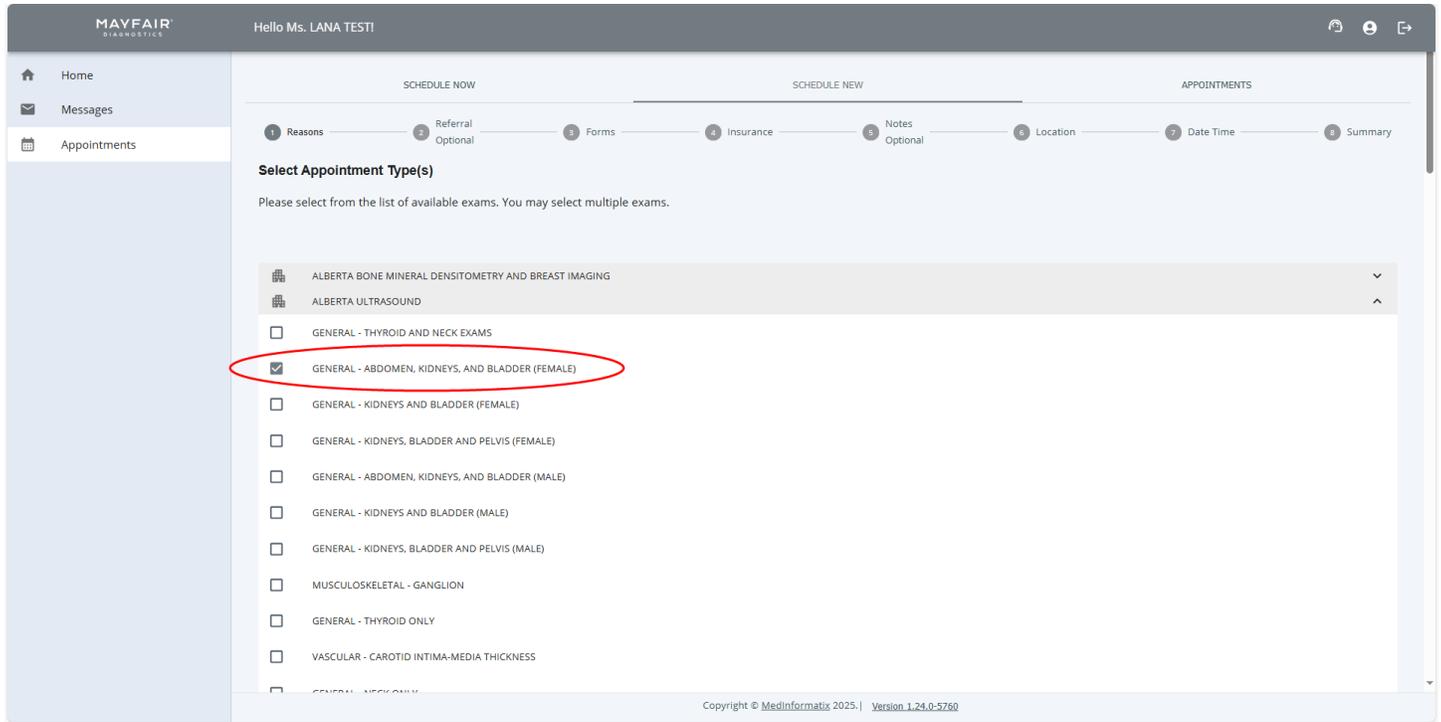


## 10 After reviewing the requisition that you received from your physician, click on the **PROVINCE** and **EXAM** that you are booking.



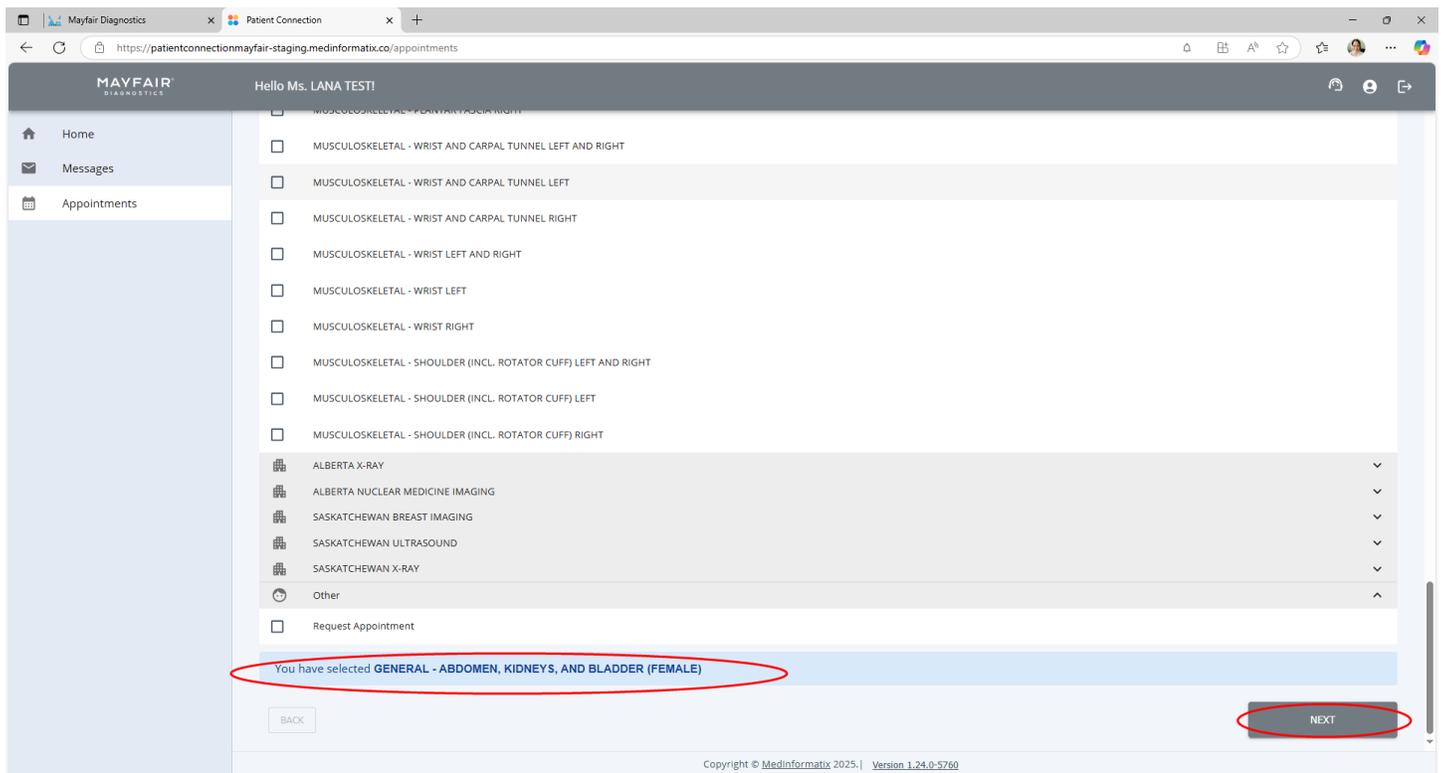
# HOW TO BOOK YOUR APPOINTMENT THROUGH PATIENT CONNECTION

**11** The **PROVINCE and EXAM** selection will expand. Review the list and select the appropriate exam that matches the requisition.



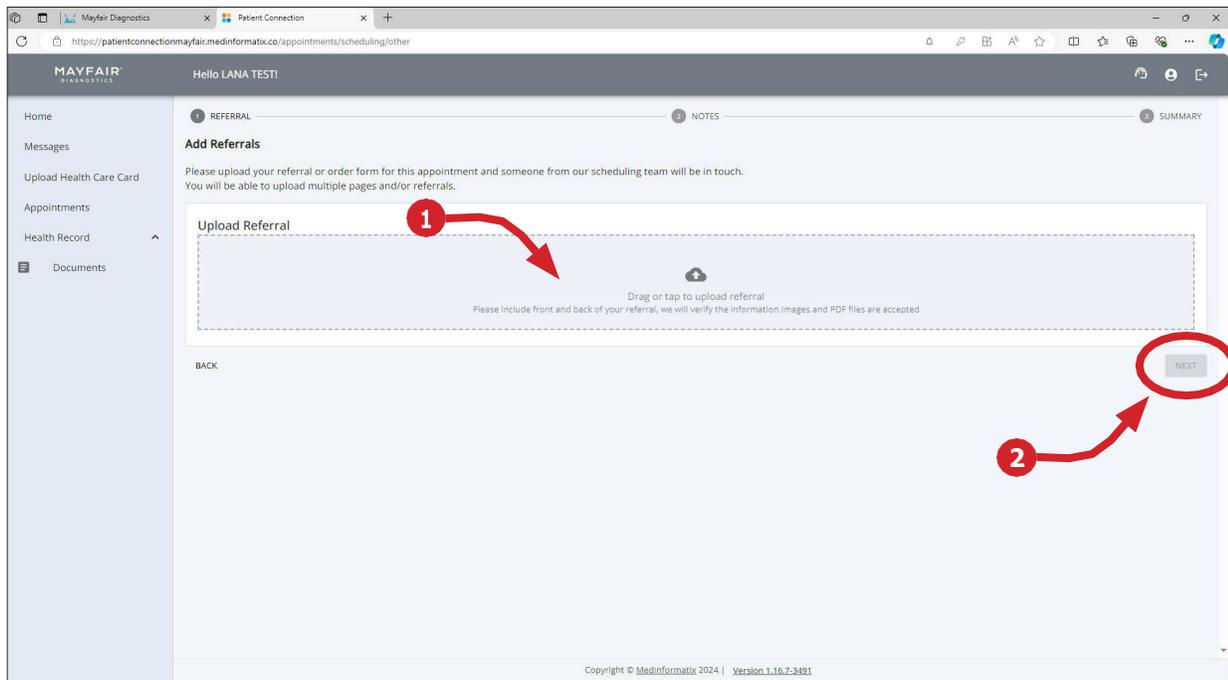
Once the exam has been selected, scroll all the way to the bottom until you see **“You have selected ...”** and then click **“NEXT”**.

**Note:** Select all required exams on your requisition before clicking **“NEXT”**.



... continued 

## 12 Upload your requisition photo or scan and click “NEXT”.



## 13 Next you will be required to complete the **EXAM** questionnaire. Click on the form to open and follow along making the needed selections.

## HOW TO BOOK YOUR APPOINTMENT THROUGH PATIENT CONNECTION

Birthdate  
[Redacted]

Primary Phone Number  
[Redacted]

GENERAL ULTRASOUND

We are unable to perform ultrasound exams for patients under 2 years of age. Please contact your referring physician.

If the referring physician has indicated this is an urgent exam, please call us at 1-866-611-2665 to complete your booking.

This exam requires fasting - no food or drinks (except water) in the 6 hours before the exam. Please consider this when booking your exam.

The patient acknowledges having read the above statement.

Submit

14 Click “NEXT” after completing the questionnaire.

MAYFAIR  
DIAGNOSTICS

Hello Ms. LANA TEST!

Home | Messages | Appointments

SCHEDULE NOW | SCHEDULE NEW | APPOINTMENTS

1 Reasons | 2 Referral | 3 Forms | 4 Insurance | 5 Notes Optional | 6 Location | 7 Date Time | 8 Summary

**Scheduling Forms**

Please complete the below form(s).

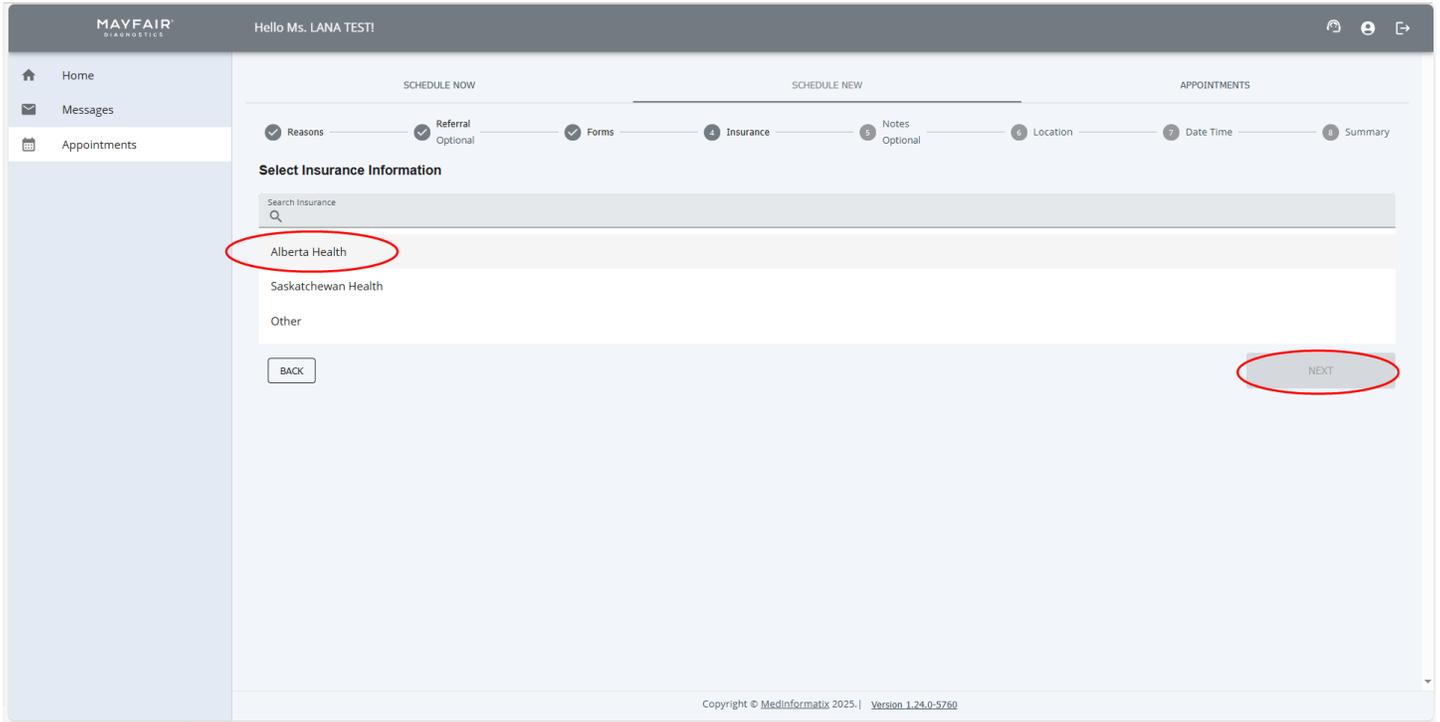
✔ General Ultrasound Screening Questionnaire - Completed: 21/07/2025

BACK | NEXT

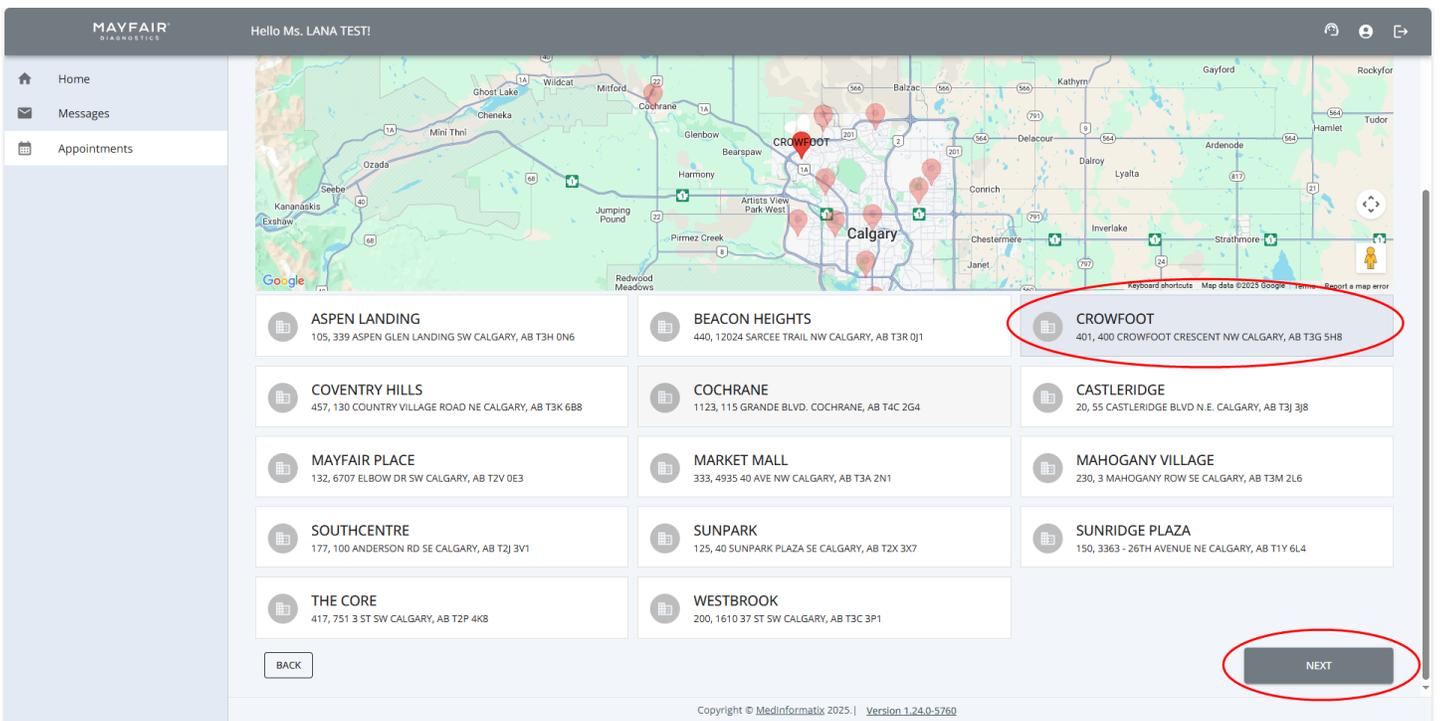
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15 Next you will select the appropriate Insurance Health Care option and click, “NEXT”. Typically, your insurance will be either **Alberta Health** or **Saskatchewan Health** if you are a permanent resident of either of these two provinces. Otherwise, Other may be the appropriate choice for you.

# HOW TO BOOK YOUR APPOINTMENT THROUGH PATIENT CONNECTION



16 You will now be presented with a list of the Mayfair clinics. Select the clinic location you would like for your appointment. Once selected, scroll down the screen and click on, "**NEXT**" in the bottom right-hand corner of your screen.



17 Next you can select the preferred date and time of day for your appointment and then click on the, "**SEARCH**" button.

The screenshot shows the MAYFAIR DIAGNOSTICS patient connection interface. The header includes the logo and the text "Hello Ms. LANA TEST!". The main navigation bar has three tabs: "SCHEDULE NOW", "SCHEDULE NEW", and "APPOINTMENTS". Below the navigation bar is a progress indicator with steps: Reasons, Referral (Optional), Forms, Insurance, Notes (Optional), Location, Date Time, and Summary. The "Date Time" step is currently active.

**Appointment Search**

Please enter a start date to begin your search and view all available appointments.

The search form includes a date input field with the value "25/07/2025" and a calendar icon. Below the date field are three buttons: "ALL DAY", "MORNING", "AFTERNOON", and "EVENING". A "SEARCH AVAILABLE TIMES" button is located below these options. A red circle highlights the date input field and the time selection buttons.

**Available appointments:**

Below the search form, there is a "SHOW MORE AVAILABLE" button and a "BACK" button. A "NEXT" button is located at the bottom right of the search area.

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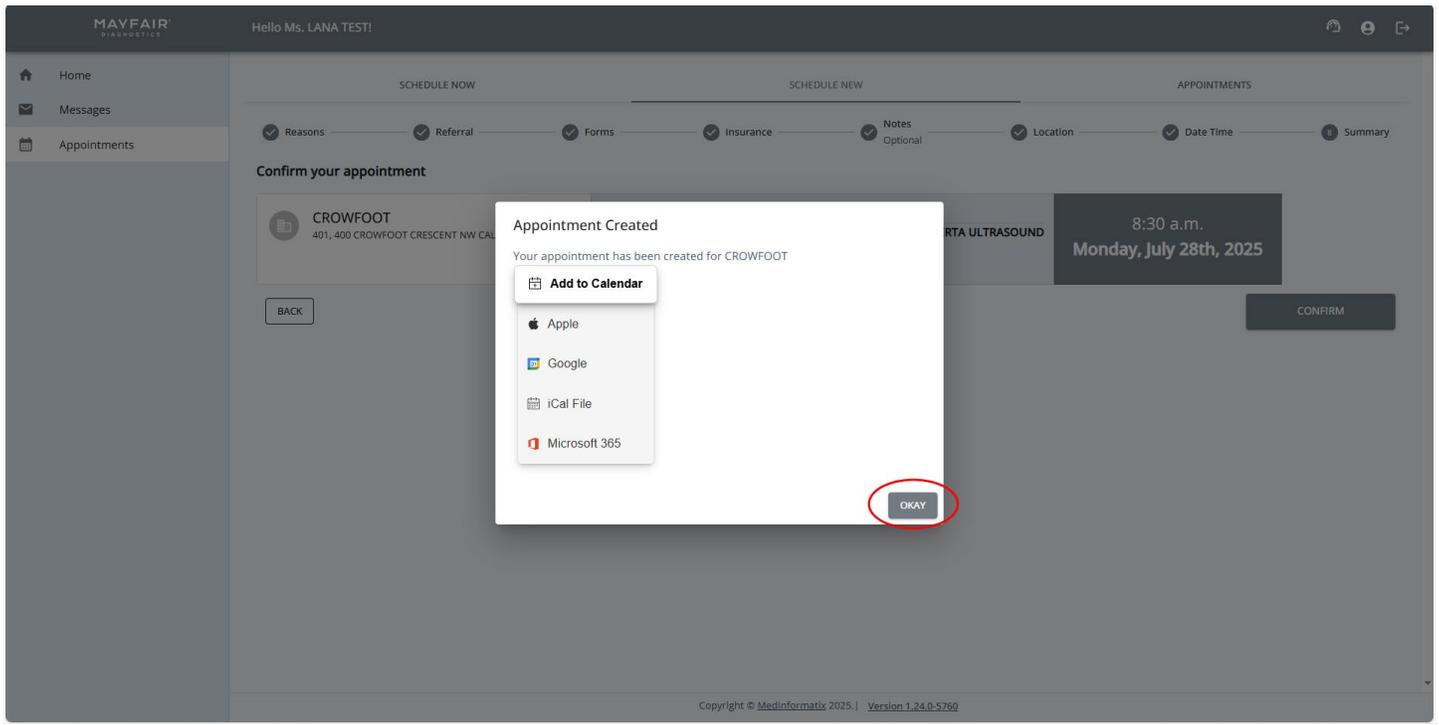
- 18 If you would like to see the availability at another Mayfair clinic location, click on the, **"BACK"** button indicated on the screen and select another clinic location.

The screenshot shows the 'Appointment Search' screen in the Mayfair Diagnostics patient connection interface. The user is logged in as 'Ms. LANA TEST!'. The interface has a sidebar with 'Home', 'Messages', and 'Appointments'. The main content area shows a progress bar with steps: Reasons, Referral (Optional), Forms, Insurance, Notes (Optional), Location, Date Time (highlighted), and Summary. Below the progress bar, there is a section for 'Appointment Search' with a date input field set to '25/07/2025' and buttons for 'ALL DAY', 'MORNING', 'AFTERNOON', and 'EVENING'. A 'SEARCH AVAILABLE TIMES' button is present. Below this, 'Available appointments' are listed for 'Friday, July 25th, 2025' (12:00 p.m.) and 'Monday, July 28th, 2025' (8:00 a.m., 9:30 a.m.). A 'SHOW MORE AVAILABLE' button is at the bottom. A 'BACK' button is circled in red, and a 'NEXT' button is to its right. The footer contains copyright information: 'Copyright © Medinformatix 2025. | Version 1.24.0-5760'.

- 19 Once you have chosen a clinic location, date and time, add the appointment to your calendar and click on the, **"CONFIRM"** button.

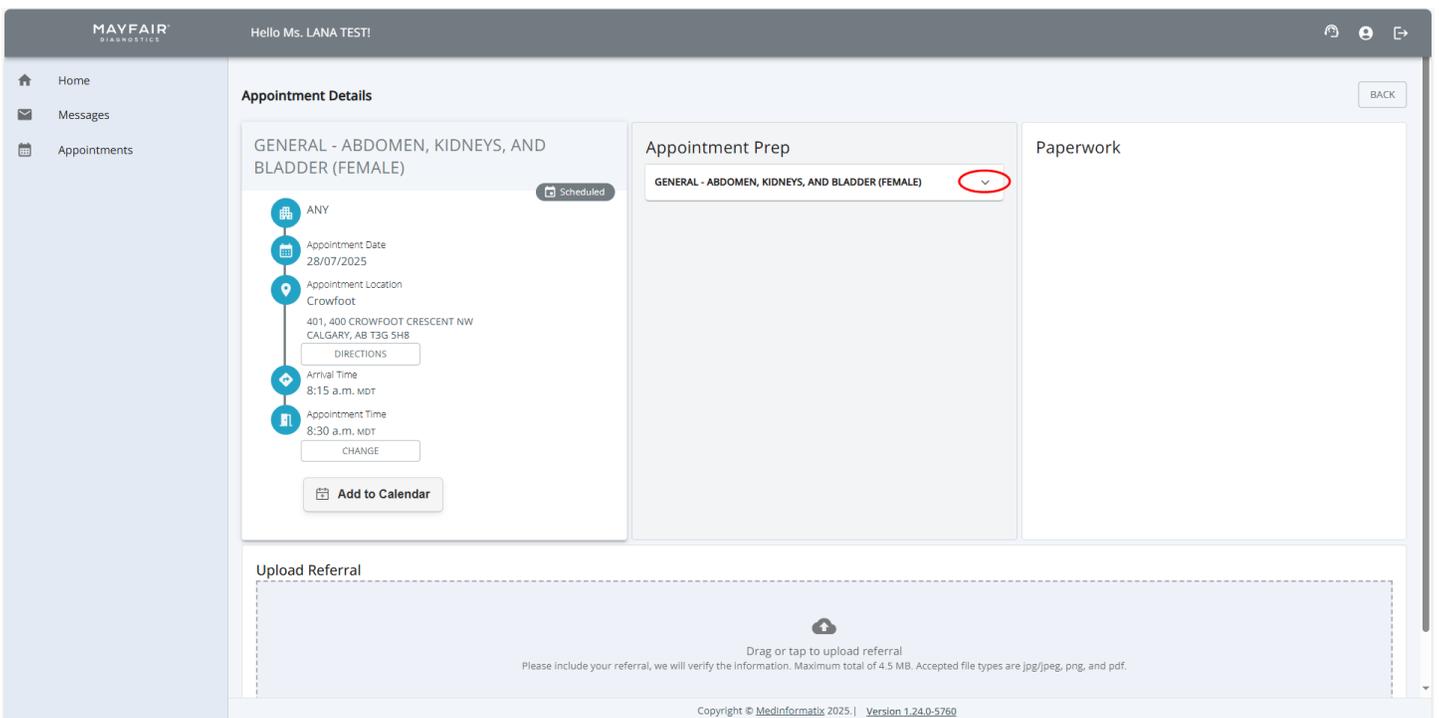
The screenshot shows the 'Confirm your appointment' screen in the Mayfair Diagnostics patient connection interface. The user is logged in as 'Ms. LANA TEST!'. The interface has a sidebar with 'Home', 'Messages', and 'Appointments'. The main content area shows a progress bar with steps: Reasons, Referral (Optional), Forms, Insurance, Notes (Optional), Location, Date Time, and Summary (highlighted). Below the progress bar, there is a section for 'Confirm your appointment' with a 'CROWFOOT' clinic location (401, 400 CROWFOOT CRESCENT NW CALGARY, AB T3G 5H8) and an appointment for 'GENERAL - ABDOMEN, KIDNEYS, AND BLADDER (FEMALE) - ALBERTA ULTRASOUND' on 'Friday, July 25th, 2025' at '12:00 p.m.'. A 'BACK' button is on the left, and a 'CONFIRM' button is circled in red on the right. The footer contains copyright information: 'Copyright © Medinformatix 2025. | Version 1.24.0-5760'.

- 20 Your appointment has been created. Add your appointment details to your **Calendar** and click **"OKAY"**.



- 21 After clicking, **"OKAY"**, you will receive a confirmation email or text message.

- 22 To view your exam preparation instructions, click on the, **"DOWN ARROW"** to expand the section and view the preparation instructions.



**MAYFAIR DIAGNOSTICS** Hello Ms. LANA TEST! 🔍 👤 🏠

**Appointment Details** BACK

**GENERAL - ABDOMEN, KIDNEYS, AND BLADDER (FEMALE)** Scheduled

**ANY**

Appointment Date: 28/07/2025

Appointment Location: Crowfoot  
401, 400 CROWFOOT CRESCENT NW  
CALGARY, AB T3G 5H8

Arrival Time: 8:15 a.m. MDT

Appointment Time: 8:30 a.m. MDT

**Appointment Prep**

**GENERAL - ABDOMEN, KIDNEYS, AND BLADDER (FEMALE)** ⌆

**HOW DO I PREPARE FOR MY EXAM?**

- No food or drink (except water) in the six hours before your exam.
- For patients under 36 kg/80 lbs, no food or drink (except water) in the three hours before your exam.
- Arrive with a full bladder. Please drink one litre of water 90 minutes before your exam. For patients under 36 kg/80 lbs drink 500 ml. Finish drinking the water 60 minutes before your exam and do not empty your bladder. Drink water slowly to prevent abdominal discomfort.
- Take all prescribed medications as directed.
- Please arrive 15 minutes before your appointment to allow enough time to check in with reception.
- Please bring the following to your appointment: a valid government-issued ID, your provincial health card, and your exam requisition (if you have received one).
- Wear comfortable clothes.
- Please do not bring children who require supervision.

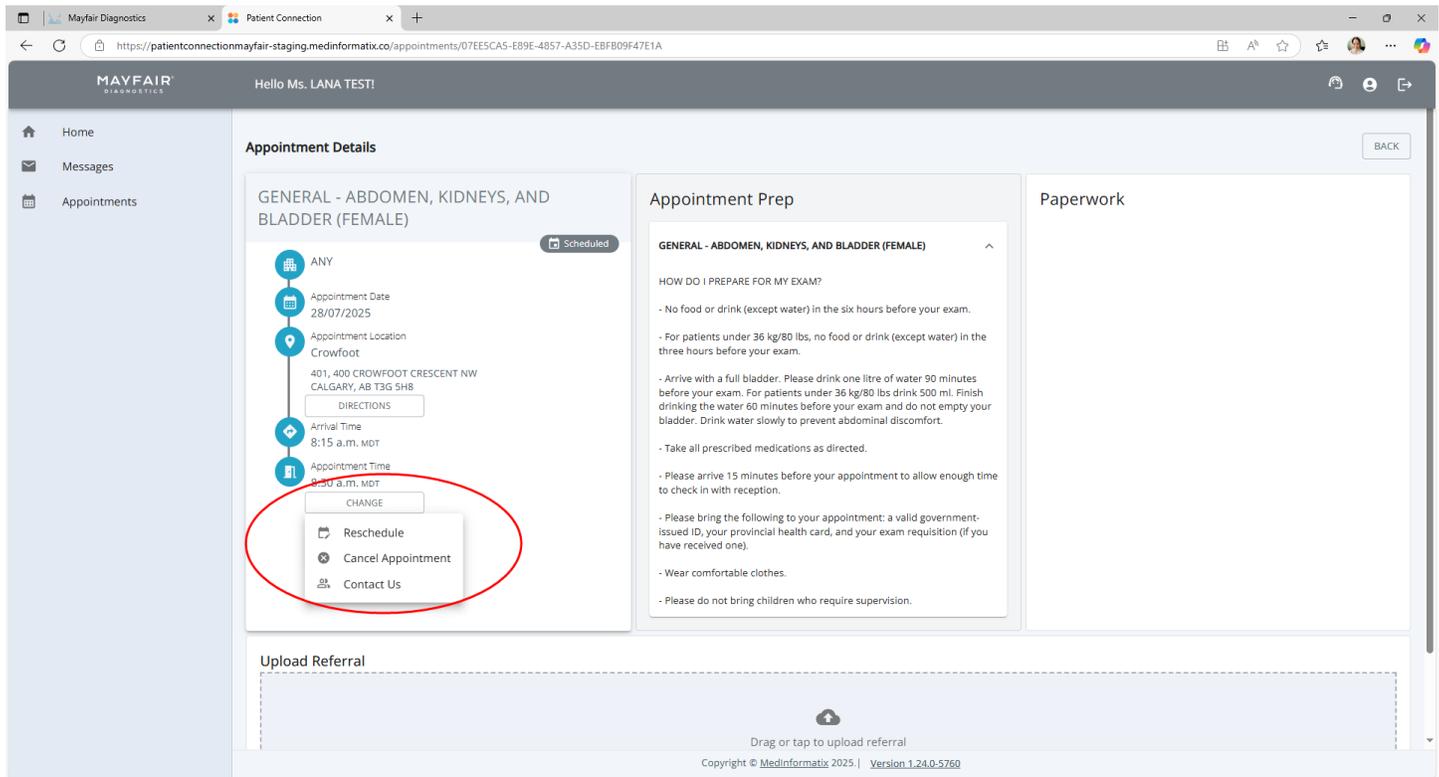
**Paperwork**

**Upload Referral**

Drag or tap to upload referral

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- 23 You can also easily reschedule or cancel an appointment by clicking on, “**CHANGE**” in the Upcoming Appointments tab.



- 24 From the confirmation email or text message, you can then log into **Patient Connection** to view your **appointment details** and **exam preparation instructions** at anytime.

- 25 If you have any questions or concerns, please call our Contact Centre at 1-866- 611-2665.

**Thank you for choosing Mayfair Diagnostics**

