

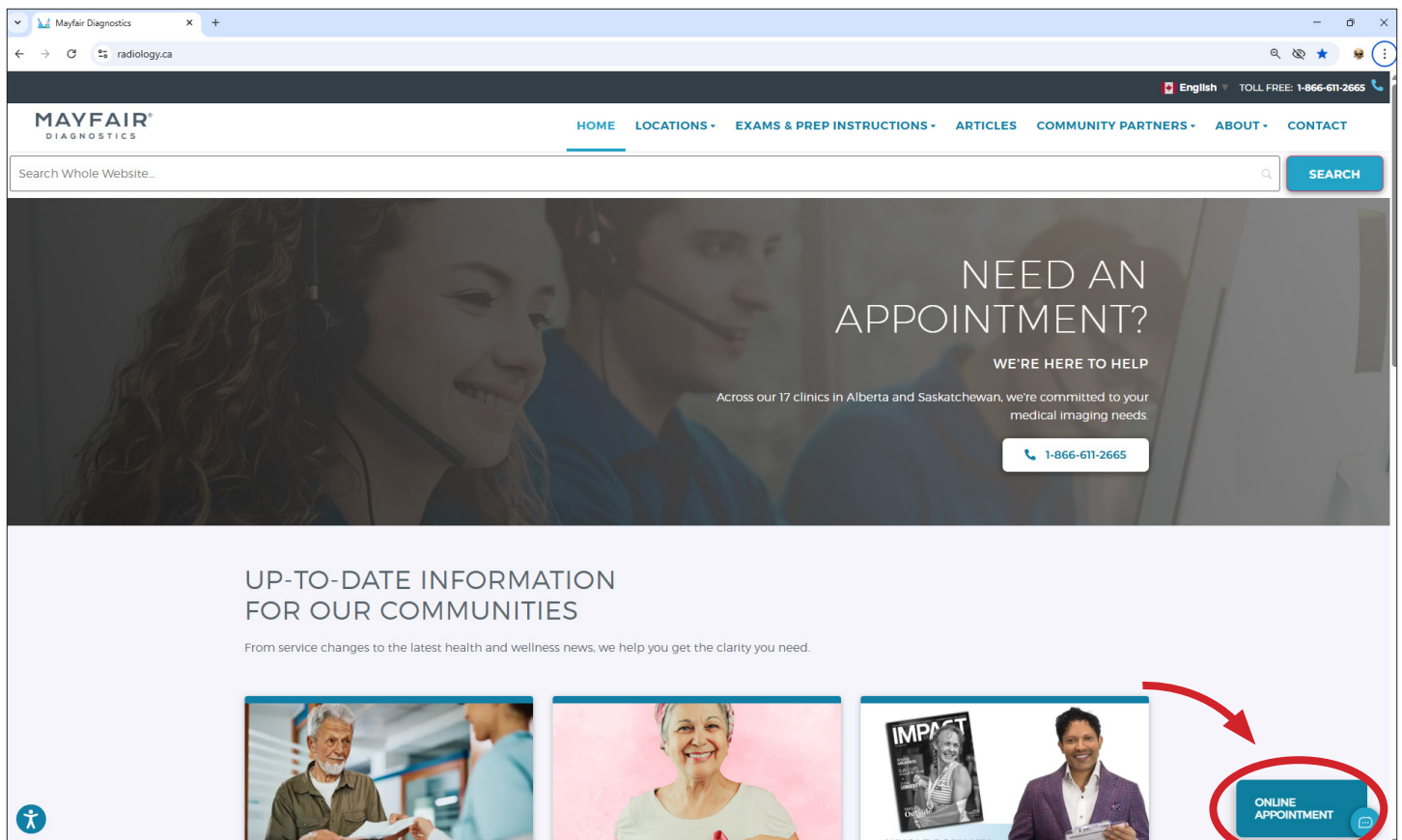
HOW TO BOOK AN APPOINTMENT ONLINE THROUGH **PATIENT CONNECTION**

You can now book select exams with Mayfair online.

Once your appointment is booked, we will send you a link to confirm your appointment details.

Let's get started!

- 1 From <https://www.radiology.ca> click on the, **"ONLINE APPOINTMENT"** in the bottom right corner.



- 2** From the **Schedule an Appointment** webpage please click **Book an Exam** to take you to the **Patient Connection Website**.

YOUR CHOICE - ONLINE OR CALL

Manage your appointments your way – use our Patient Connection platform to schedule online or call our booking team to find a time and clinic that works best for you.

Before booking online or calling us, ensure you have your provincial health card and your requisition form available.

SCHEDULE ONLINE

BOOK AN EXAM

STEP-BY-STEP GUIDE

FAQS

You can book, request, reschedule, or cancel an appointment using our new online booking tool, Patient Connection. To protect your health information, a mobile number is needed for multi-factor authentication.

Patient Connection is currently only available to existing Mayfair patients. New to Mayfair? Call our Contact Centre to book your first visit, then use Patient Connection next time.

If your exam is not listed, please scroll to the bottom of the page and select 'Request Appointment' to submit your requisition. A booking agent will contact you to complete the scheduling process.

CALL TO BOOK

TOLL FREE 1-866-611-2665

CALGARY & AREA 403-777-3000

REGINA 306-569-9729

SASKATOON 306-664-8600

We offer centralized booking for appointments at all our clinics, and we accept requisitions from any Canadian medical imaging company. Visit our locations page for information on specific clinics.

Contact Centre Hours
Mon to Fri – 7:00 a.m. to 5:30 p.m. (MT)
Saturday/Sunday/Holidays – Closed

ONLINE BOOKING

- 3** For New Patients that have never been to a Mayfair Clinic, please call our Contact Centre toll-free at **1-866-611-2665** or in Regina, **306-569-9729** to book your first visit and then you can use the online booking tool for your next visit.

- 4 To safeguard your health information a mobile phone number is required to receive a multi-factor authentication code. For privacy and security purposes, a single mobile number can only be associated with one account. You have the option to create a user account for future access, or you can continue to access the system by using a different one-time access code each time.

a) From the **Patient Connection** website, please click Continue to start the login process.



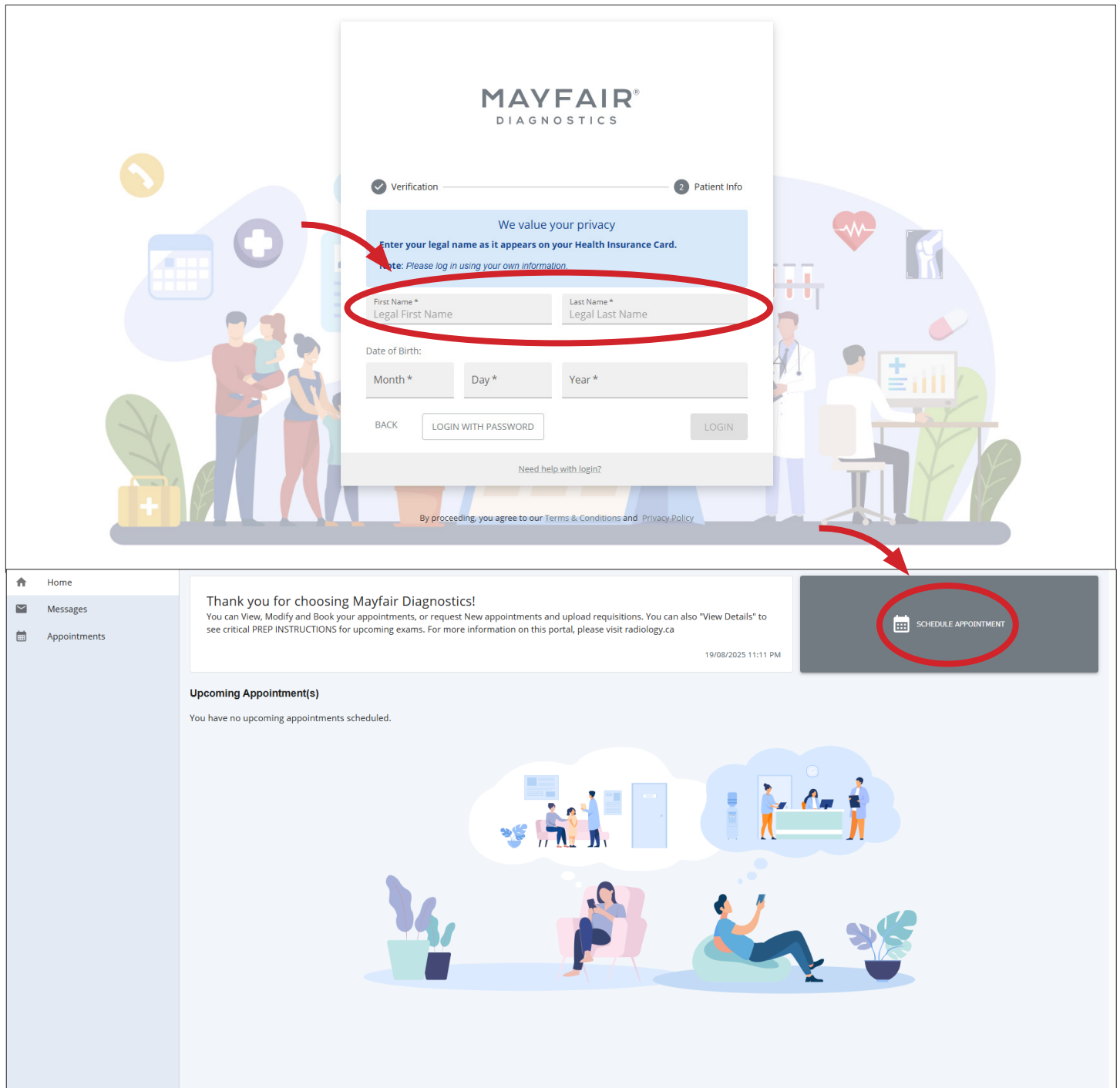
b) Enter your Mobile Phone number and click **Send Code (1)**. Once you receive the secure code, enter the code in the Code field and click Next.

*If you need help scheduling your appointment, click the **Need help with Login (2)** link which will redirect you to our our scheduling appointment page located on our radiology.ca website.*



c) Enter your **legal first and last name** as it appears on your Health Care card.

IMPORTANT NOTE: When accessing our online booking portal for the first time, you must set up a password. For every login thereafter, you have the choice of using your password to login or you can access your account with a one-time SMS code via your mobile device.



5 Once logged in, click, “**SCHEDULE APPOINTMENT**”.

- 6 After reviewing the requisition that you received from your physician, click on the **PROVINCE** and **EXAM** that you are booking. You can also use the search bar function to find what you're looking for.

The screenshot shows the 'SCHEDULE NEW' interface. The 'Reasons' step is selected. Below the step indicators, the heading 'Select Appointment Type(s)' is followed by the instruction: 'Select from the list of appointments. You may select multiples. If the appointment type is not listed, select "Request Appointment".' A search bar labeled 'Search appointment reasons...' is present. The list of appointment types includes: ALBERTA BONE MINERAL DENSITOMETRY AND BREAST IMAGING, ALBERTA ULTRASOUND (circled in red), ALBERTA COMPUTERIZED TOMOGRAPHY (CT), ALBERTA MAGNETIC RESONANCE IMAGING (MRI), ALBERTA NUCLEAR MEDICINE IMAGING, ALBERTA X-RAY, SASKATCHEWAN BREAST IMAGING, SASKATCHEWAN MAGNETIC RESONANCE IMAGING (MRI), SASKATCHEWAN ULTRASOUND, SASKATCHEWAN X-RAY, Other, and Request Appointment. A 'NEXT' button is located at the bottom right.

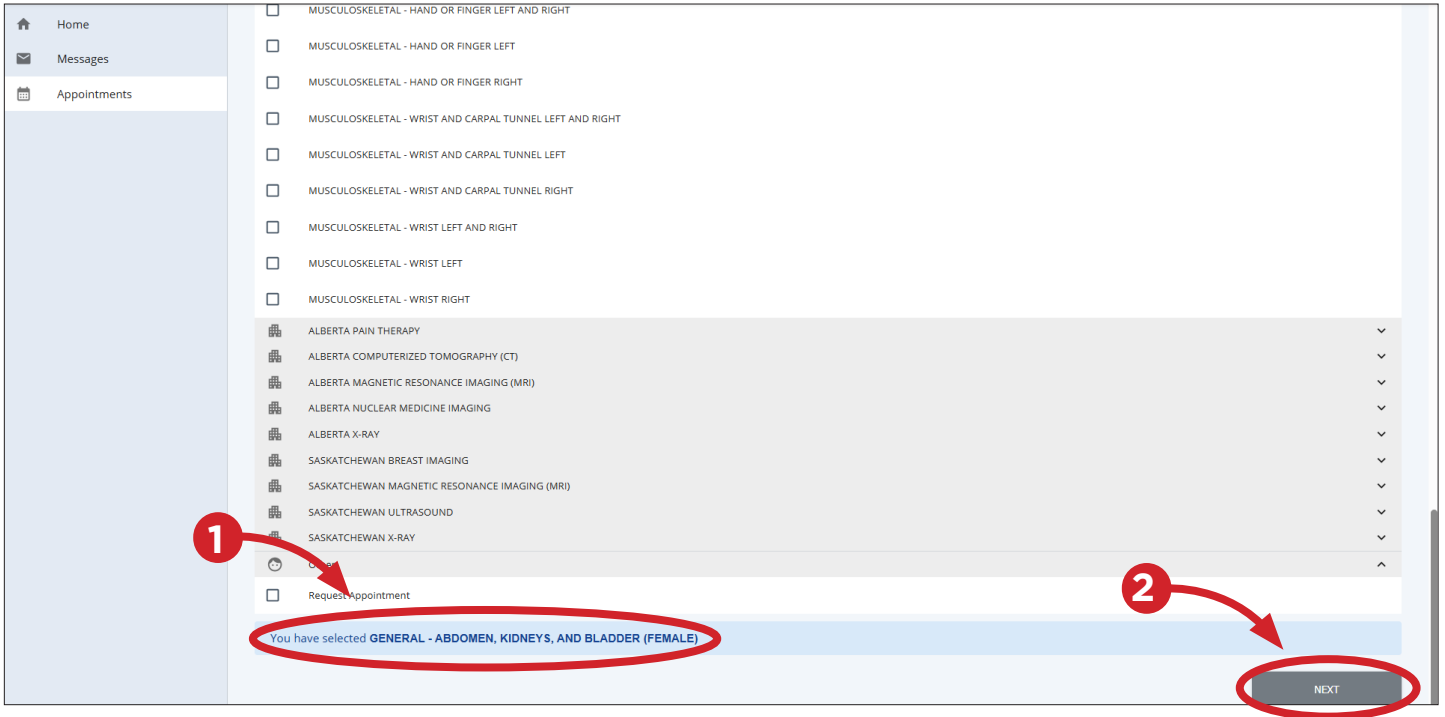
- 7 The **PROVINCE** and **EXAM** selection will expand. Review the list and select the appropriate exam that matches the requisition.

The screenshot shows the 'SCHEDULE NEW' interface. The 'Insurance' step is selected. Below the step indicators, the heading 'Select Appointment Type(s)' is followed by the instruction: 'Select from the list of appointments. You may select multiples. If the appointment type is not listed, select "Request Appointment".' A search bar labeled 'Search appointment reasons...' is present. The list of appointment types includes: ALBERTA BONE MINERAL DENSITOMETRY AND BREAST IMAGING, ALBERTA ULTRASOUND, GENERAL - THYROID AND NECK EXAMS (circled in red), GENERAL - ABDOMEN, KIDNEYS, AND BLADDER (FEMALE) (checked), GENERAL - KIDNEYS AND BLADDER (FEMALE), GENERAL - KIDNEYS, BLADDER AND PELVIS (FEMALE), GENERAL - ABDOMEN, KIDNEYS, AND BLADDER (MALE), GENERAL - KIDNEYS AND BLADDER (MALE), GENERAL - KIDNEYS, BLADDER AND PELVIS (MALE), GENERAL - THYROID ONLY, and GENERAL - NECK ONLY. A 'NEXT' button is located at the bottom right.

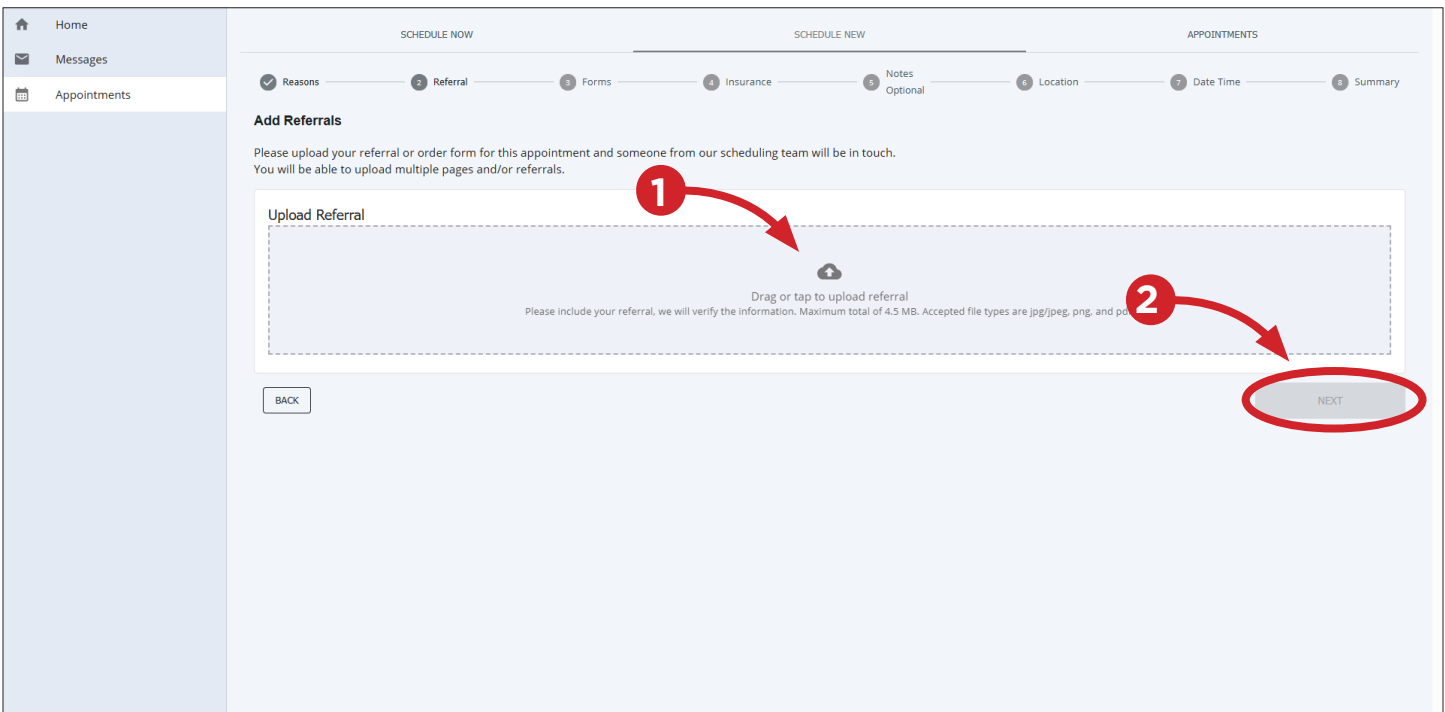
Once the exam has been selected, scroll all the way to the bottom until you see, "You have selected ..." and then click "**NEXT**".

Note: Select all required exams on your requisition before clicking "**NEXT**".

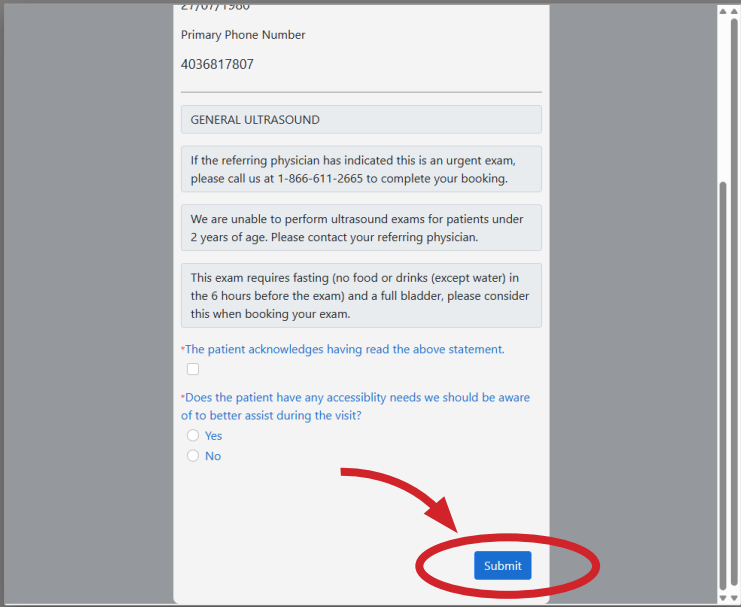
If one or more of the exams you are seeking is not listed, please scroll to the bottom of the page and click on “Request Appointment”.



8 Upload your requisition photo or scan and click “NEXT”.



- 9 Next you may be required to complete the EXAM questionnaire. Click on the form to open and follow along making the needed selections.



277071900

Primary Phone Number
4036817807

GENERAL ULTRASOUND

If the referring physician has indicated this is an urgent exam, please call us at 1-866-611-2665 to complete your booking.

We are unable to perform ultrasound exams for patients under 2 years of age. Please contact your referring physician.

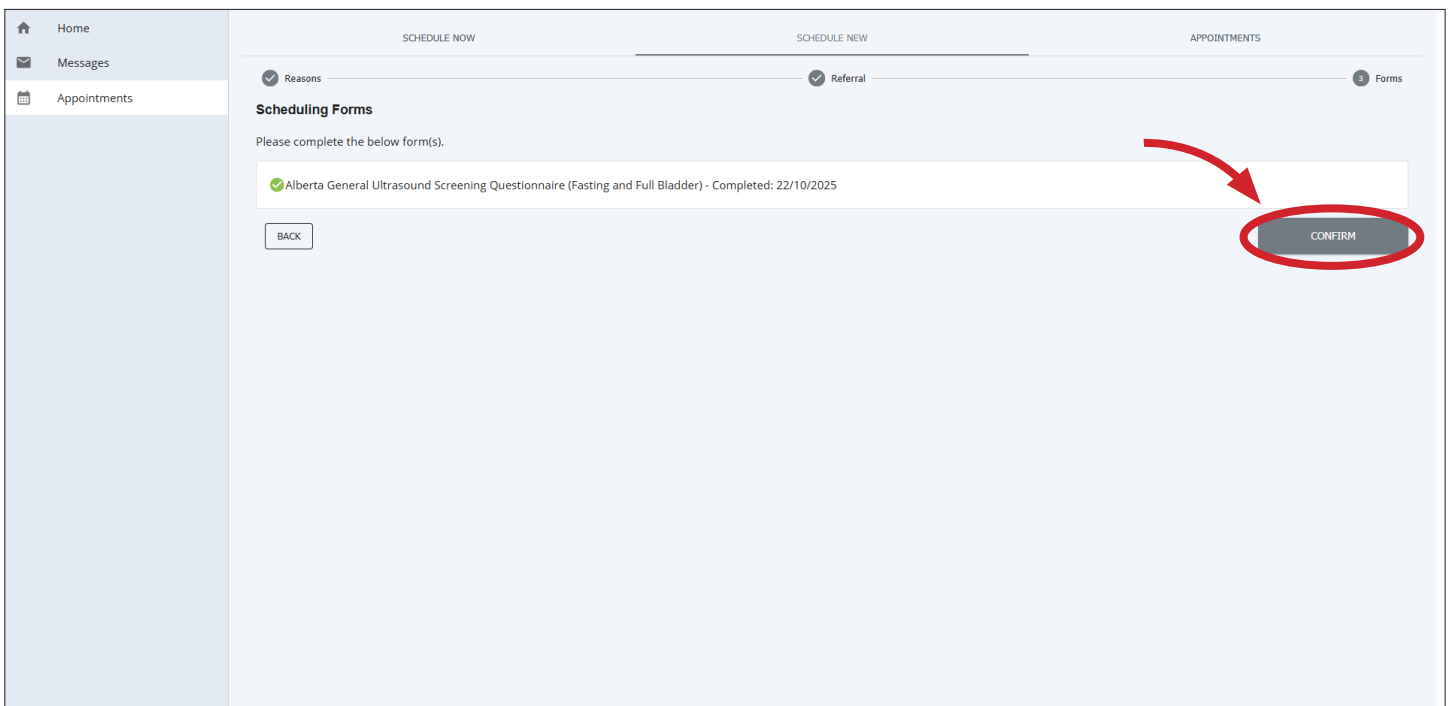
This exam requires fasting (no food or drinks (except water) in the 6 hours before the exam) and a full bladder, please consider this when booking your exam.

*The patient acknowledges having read the above statement.

*Does the patient have any accessibility needs we should be aware of to better assist during the visit?
 Yes
 No

Submit

- 10 Click “CONFIRM” after completing the questionnaire.



Home Messages Appointments

SCHEDULE NOW SCHEDULE NEW APPOINTMENTS

Reasons Referral Forms

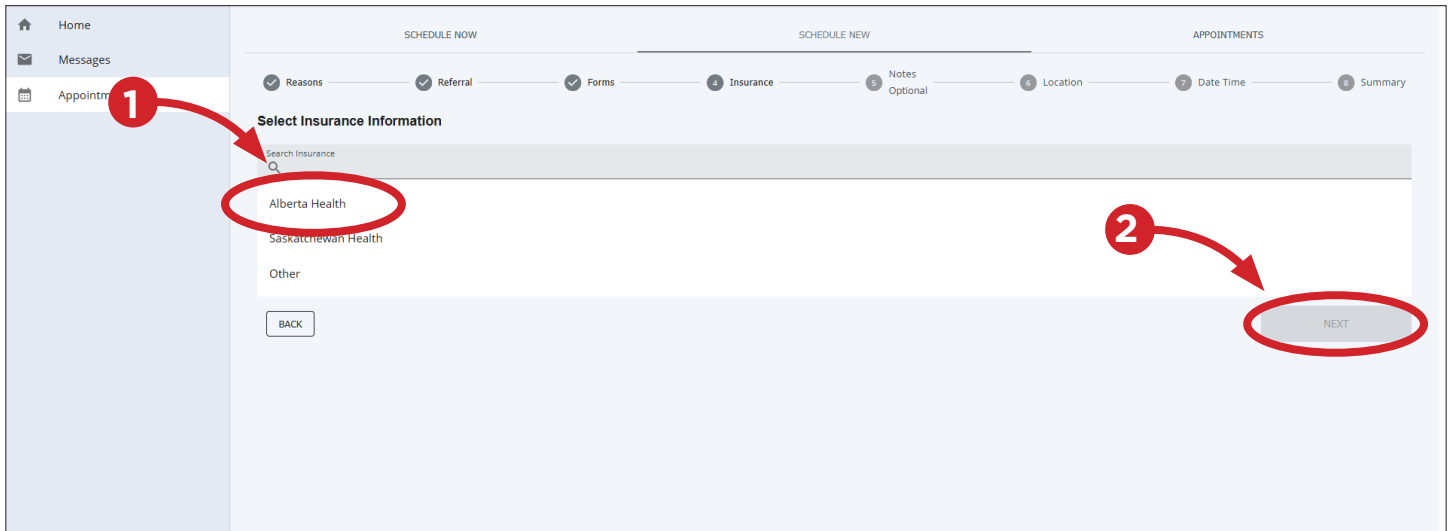
Scheduling Forms

Please complete the below form(s).

✓ Alberta General Ultrasound Screening Questionnaire (Fasting and Full Bladder) - Completed: 22/10/2025

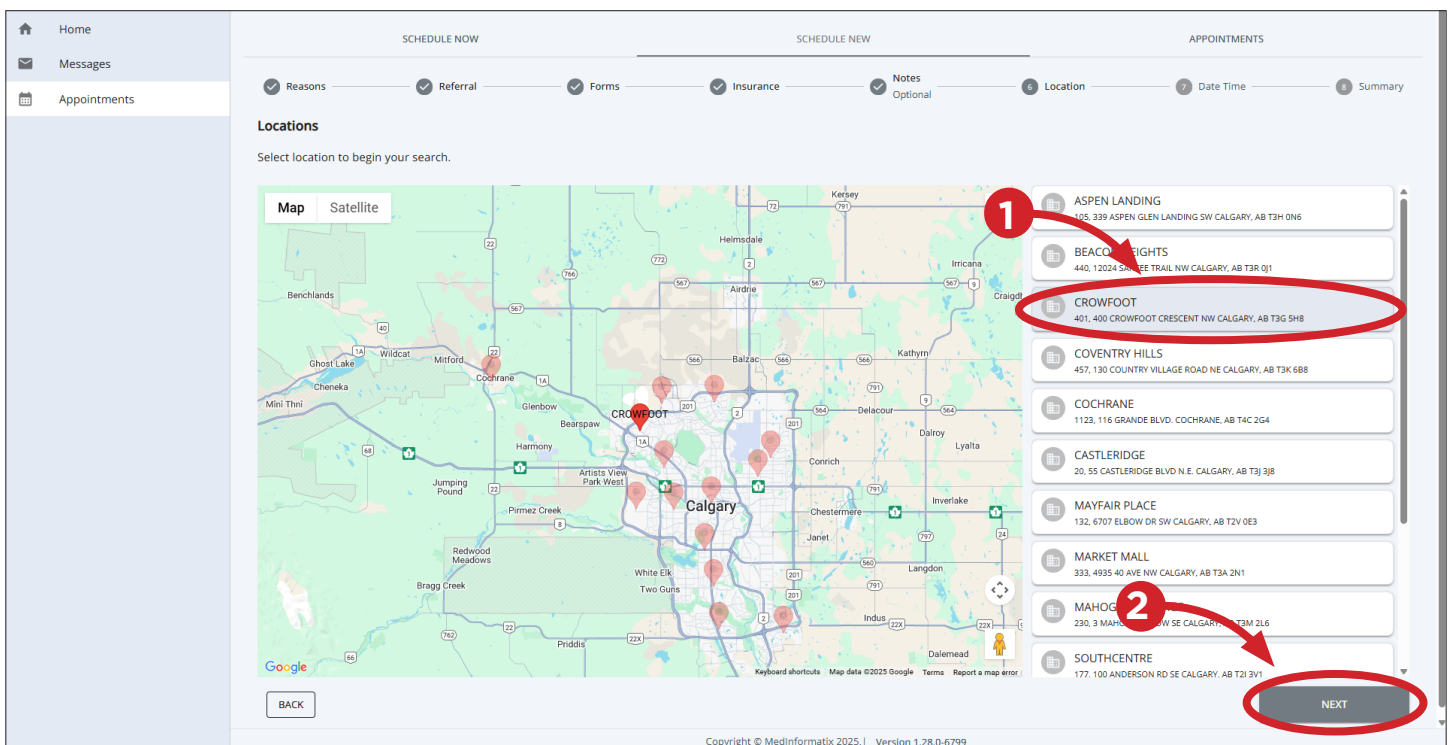
BACK CONFIRM

- 11 Next you will select the appropriate Insurance Health Care option and click, “NEXT”. Typically, your insurance will be either Alberta Health or Saskatchewan Health if you are a permanent resident of either of these two provinces. Otherwise, Other may be the appropriate choice for you.



- 12 You will now be presented with a list of the Mayfair clinics offering your specific exam type. Select the clinic location you would like for your appointment. Once selected, scroll down the screen and click on, “NEXT” in the bottom right-hand corner of your screen.

Note: If booking a **BONE MINERAL DENSITY EVALUATION**, select the same clinic you had your previous **BMD** exam performed at.



13 Next you can select the preferred date and time of day for your appointment and then click on the “**SEARCH**” button.

Home | Messages | Appointments

SCHEDULE NOW | SCHEDULE NEW | APPOINTMENTS

Reasons | Referral | Forms | Insurance | Notes Optional | Location | **Date Time** | Summary

Appointment Search

Please enter a start date to begin your search and view all available appointments.

Date: 26/10/2025

ALL DAY | MORNING | AFTERNOON | EVENING

SEARCH AVAILABLE TIMES

Available appointments:
Times are shown in the local time of the clinic

SHOW MORE AVAILABLE

BACK | NEXT

14 If you would like to see the availability at another Mayfair clinic location, click on the, “**BACK**” button indicated on the screen and select another clinic location.

Home | Messages | Appointments

SCHEDULE NOW | SCHEDULE NEW | APPOINTMENTS

Reasons | Referral | Forms | Insurance | Notes Optional | Location | **Date Time** | Summary

Appointment Search

Please enter a start date to begin your search and view all available appointments.

Date: 26/10/2025

ALL DAY | MORNING | AFTERNOON | EVENING

SEARCH AVAILABLE TIMES

Available appointments:
Times are shown in the local time of the clinic

SHOW MORE AVAILABLE

BACK | NEXT

15 Once you have chosen a clinic location, date and time, click on the, “**CONFIRM**” button.

Home | Messages | Appointments

SCHEDULE NOW | SCHEDULE NEW | APPOINTMENTS

Reasons | Referral | Forms | Insurance | Notes Optional | Location | **Date Time** | Summary

Confirm your appointment

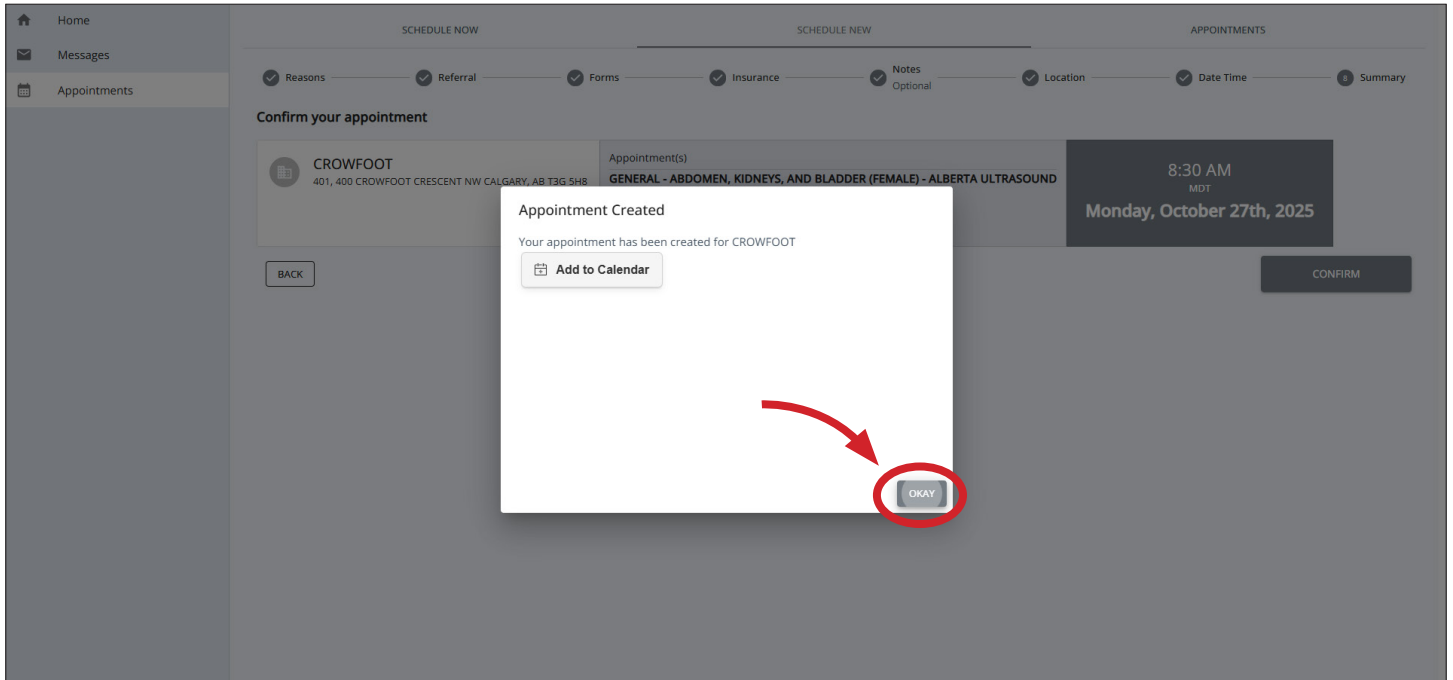
CROWFOOT
401, 400 CROWFOOT CRESCENT NW CALGARY, AB T3G 5H8

Appointment(s)
GENERAL - ABDOMEN, KIDNEYS, AND BLADDER (FEMALE) - ALBERTA ULTRASOUND

9:30 AM
MDT
Monday, October 27, 2025

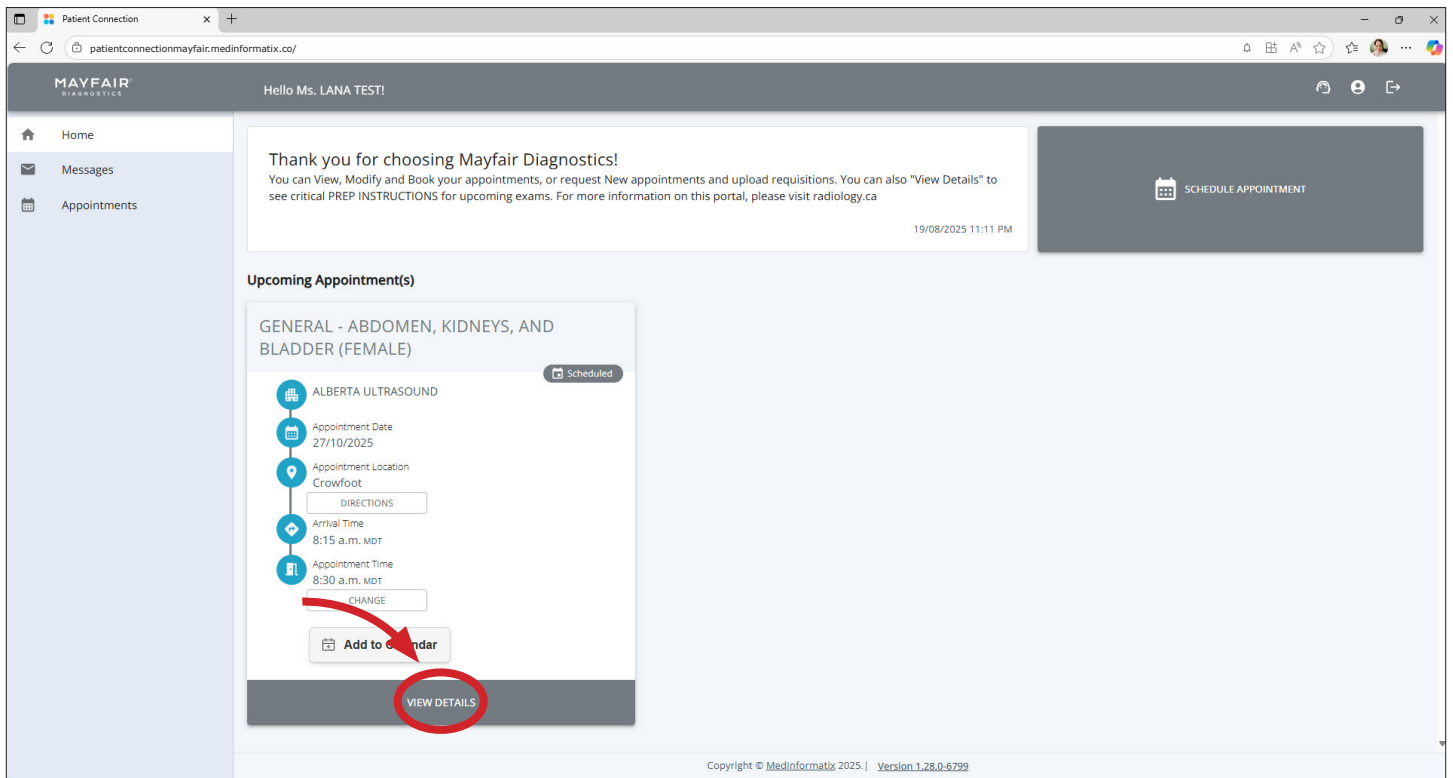
BACK | CONFIRM

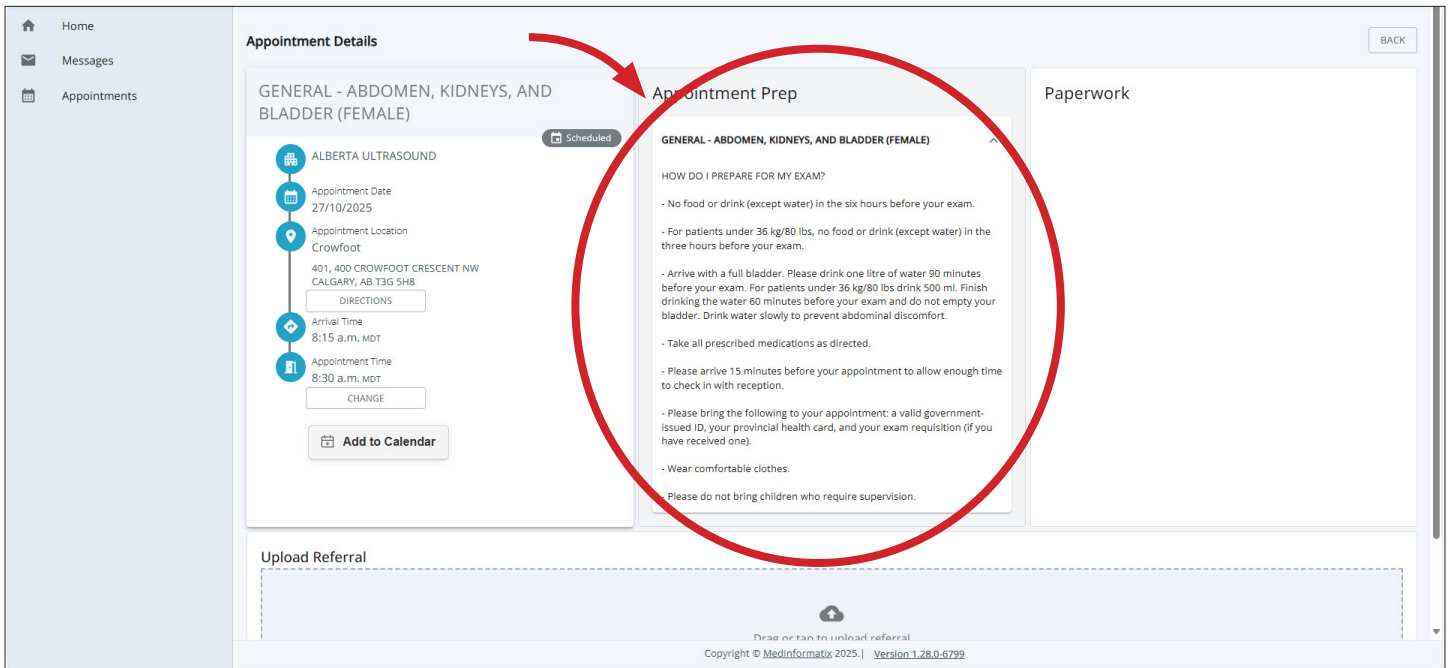
16 Your appointment has been created. Add your appointment details to your calendar and click **“OKAY”**.



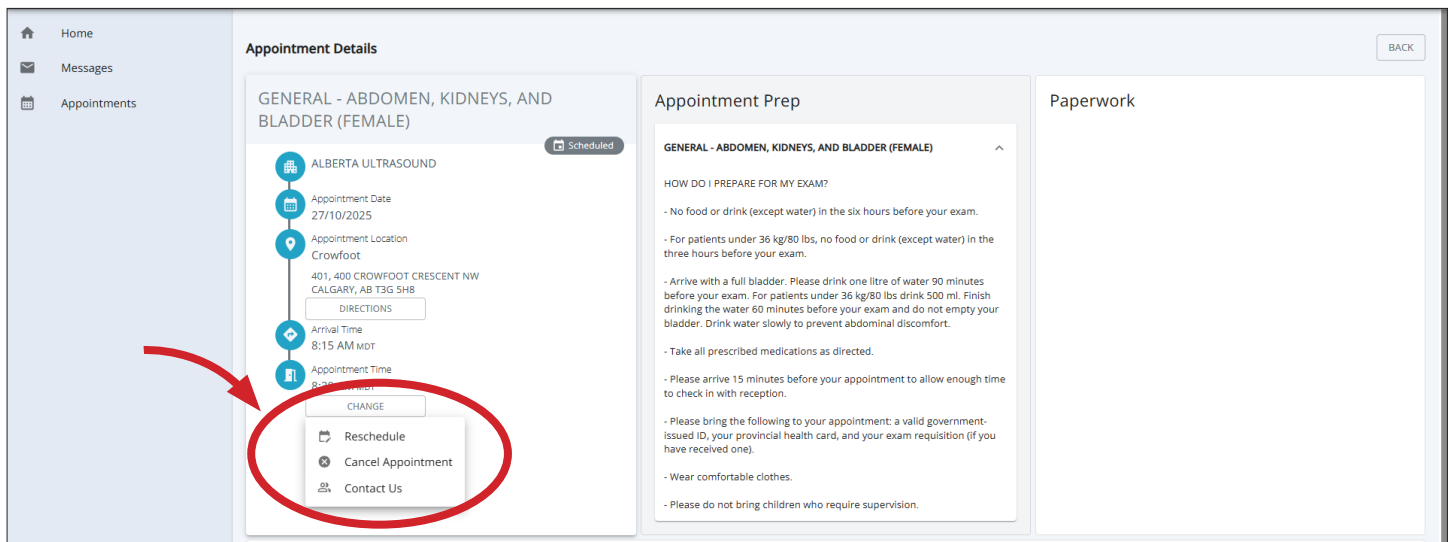
17 After clicking, **“OKAY”**, you will receive a confirmation email or text message within 2 hours of scheduling your exam.

18 To view your exam preparation instructions, click on **“View Details”**.





19 You can also easily reschedule or cancel an appointment by clicking on, **“CHANGE”** in the Upcoming Appointments tab.



20 From the confirmation email or text message, you can then log into Patient Connection to view your appointment details and exam preparation instructions at anytime.

21 If you have any questions or concerns, please call our Contact Centre at 1-866-611-2665 or our Regina clinic at 306-569-9729.

Please visit the FAQ's page on our website for further information.

THANK YOU FOR CHOOSING MAYFAIR DIAGNOSTICS.